PROGRESS IN LONG-TERM CARE AND HOME CARE

Investments in people, equipment begin to show safety and return-to-work outcomes

As the province continued to navigate workforce challenges and a strain on the health care system, the summer of 2022 was one of progress when it comes to workplace injury's impact in Nova Scotia.

In home care and long-term care – a strategic area of focus for the WCB – the number of workers injured on the job as well as the number of days it is taking for them to return to work after injury both declined. In Q3, the injury rate for home care was 6.86, down from 7.43 at the end of 2021, and 4.23 for long-term care, down from 4.85.

While the injury rates are still well above other sectors, Shelley Rowan, Interim CEO for WCB Nova Scotia, says it is a step in the right direction.

"We are beginning to see the results of years of work by many partners, and the impact of the recent investments in safety for these critical workforces within the health care system," says Shelley. "These are early and promising signs of progress."

The WCB continues to work with our partners to implement a range of workplace safety initiatives for Nova Scotia's long-term care, home care and disability support sectors. For example, in 2022, this included the development and delivery of safe handling and mobility training, stay-at-work and return-to-work program support, and investments in a home care lift program.

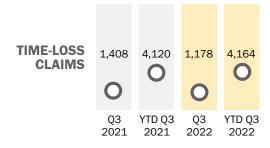
"Helping these sectors make improvements remains a priority for us, and we look forward to continuing to work with our safety partners toward better outcomes," says Shelley.

As a province, the overall time-loss injury rate remains relatively low at 1.54 per 100 covered workers, even as COVID-19 claims continue to add pressure to the system.

In addition to progress in injury prevention, we continue to see improvement in claim duration. The number of days paid continued to drop in 2022, at an average of 296 days per 100 covered workers, down from 317 at the end of 2021.

"The progress we are seeing is a result of our collective responsibility to improve workplace safety and return-to-work support in action," says Shelley. "There is still a long way to go, but we are optimistic about what is ahead."

Financially, the organization continues to feel the impacts of the ongoing volatility in investment markets, with the funded percentage at 90.6% at the end of Q3. Despite global economic challenges, the organization's five-year rate of return on investment remains ahead of the benchmark. Q3



OPERATIONAL HIGHLIGHTS

Stuart MacLean retires after 10 years as CEO

At the end of November 2022, Stuart MacLean officially retired from WCB Nova Scotia after 36 years with the organization, the last 10 as CEO. In that time, he guided the WCB through a comprehensive modernization and into an era of financial sustainability, and workplace injury has declined by nearly 20 per cent in our province.

Shelley Rowan will serve as the WCB's Interim CEO while an official executive search is underway. Shelley has more than 25 years experience in various leadership roles within the organization, most recently as Vice President, People and Strategy.

Outreach efforts strengthen WCB partnerships

WCB Nova Scotia leaders and representatives could be found at a wide range of events throughout the province this past fall, with a number of speaking events and sponsorships helping us connect with our community and spread the message about workplace safety and our services.

WCB employees attended events such as Helping the Helpers, the Nursing Homes of Nova Scotia Association's Reimagining Long-Term Care Conference, Halifax Chamber of Commerce's Small Business Summit, the Association of Industry Sector Councils Nova Scotia Works Tradeshow and Conference, the Farm Safety Nova Scotia Annual Meeting and several others.

To read more about these important partnerships, visit worksafeforlife.ca.

New resources and training support return-towork efforts

The WCB continues to make improvements to the supports and services we offer to help Nova Scotians make safe and timely returns to work.



The organization recently launched a new video series as part of our return-to-work toolkit, featuring three of our case workers answering commonly asked

questions about the return-to-work process. The videos cover subjects like transitional duties, access to health services, how to overcome common barriers and more. The videos are available at wcb.ns.ca/workingtowell.

This fall, our Prevention and Return to Work teams also participated in new training to help us ensure we are using a worker-centric approach when facilitating returns to work. Similar training will be offered to our Tier 1 service providers in early 2023.

Annual fishing safety campaign supports season launch in southwestern Nova Scotia

As crews in southwestern Nova Scotia prepared for Dumping Day in November, WCB Nova Scotia once again partnered with LSI, Fish Safe NS and the Fisheries Sector Council to remind captains, crew and families of the importance of wearing a PFD while on or near the water.

The awareness campaign included posters, paid advertising, ads, direct mail, targeted e-marketing and weather-triggered ads to alert fishers when conditions were unsafe.





SUMMARY OF FINANCIAL RESULTS

STATEMENT OF FINANCIAL POSITION

as at

ASSETS	September 3 202 (Unaudited (\$000s	2021 (Unaudited)	December 31 2021 (Audited) (\$000s)
Cash & cash equivalents	\$ 30,42	2 \$ 11,592	\$ 3,565
Receivables	51,45	<mark>7</mark> 44,953	50,143
Investments	2,157,12	7 2,248,570	2,349,157
Property and equipment	4,04	6 4,472	4,138
Intangible assets	25,07	26,089	25,315
	\$ 2,268,12	4 \$ 2,335,676	\$ 2,432,318
LIABILITIES AND (UNFUNDED) FUNDED POSITION			
Payables, accruals & lease liabilities	64,42	52,603	58,947
Post employment benefits	27,70	36,527	26,635
Benefits liabilities	2,399,13	2,162,628	2,200,265
	2,491,26	2,251,758	2,285,847
Deferred revenue	11,17	15,900	_
(Unfunded) Funded position	(234,317	68,018	146,471
	\$ 2,268,12	4 \$ 2,335,676	\$ 2,432,318

STATEMENT OF OPERATIONS

For the nine months ended September 30 (unaudited)

DEVENUE		Third Quarter 2022 (\$000s)	Third Quarter 2021 (\$000s)	Se	YTD eptember 30 2022 (\$000s)	Sej	YTD otember 30 2021 (\$000s)
REVENUE	•	05.050	00.444		077 770	•	040 505
Assessments	\$	95,053	\$ 86,414	\$	277,776	\$	248,525
Other Contribution - Province of NS		68,470	-		68,470		-
Investment income (loss)		25,080	 16,312		(258,366)		109,248
		188,603	102,726		87,880		357,773
EXPENSES							
Claims costs incurred							
Short-term disability		12,658	13,509		42,668		42,535
Long-term disability		31,413	28,339		90,532		79,387
Survivor benefits		15	1,074		567		1,574
Health care		17,962	15,517		53,576		46,672
Rehabilitation		122	 240		469		622
		62,170	58,679		187,812		170,790
Growth in present value of benefits liabilities and actuarial adjustments and adjustment for latent							
occupational diseases		128,755	48,664		220,642		121,146
Administration costs		14,949	15,205		44,724		45,230
System support		259	252		774		755
Legislated obligations		5,092	4,506		14,716		13,927
		211,225	127,306		468,668		351,848
Excess of (expenses over revenues) revenues over expenses applied to (decrease) increase							
the funded position	\$	(22,622)	\$ (24,580)	\$	(380,788)	\$	5,925

STATEMENT OF CHANGES IN THE (UNFUNDED) FUNDED POSITION

For the nine months ended September 30 (unaudited)

	Third Quarter 2022 (\$000s)	Third Quarter 2021 (\$000s)	YTD September 30 2022 (\$000s)	YTD September 30 2021 (\$000s)
(Unfunded) funded position excluding accumulated other comprehensive income	(\$0000)	(\$0000)	(40003)	(\$0000)
Balance, beginning of period Excess of (expenses over revenues) revenues over expenses applied to	\$ (211,695)	\$ 92,598	\$ 146,474	\$ 72,516
(decrease) increase the funded position	(22,622)	(24,580)	(380,788)	5,925
	(234,317)	68,018	(234,314)	78,441
Accumulated other comprehensive income Balance, beginning of year	_	_	(3)	(10,423)
	_	_	(3)	(10,423)
(Unfunded) funded position, end of period	\$ (234,317)	\$ 68,018	\$ (234,317)	\$ 68,018

STATEMENT OF CASH FLOWS

For the nine months ended September 30 (unaudited)

OPERATING ACTIVITIES	September 30 2022 (\$000s)	2021
Cash received from:		
Employers, for assessments	\$ 281,472	S 262,232
Other contribution - Province of NS	68,470	-
Investment income	(2,662)	17,481
	347,280	279,713
Cash paid to:		
Claimants or third parties on their behalf	(208,507)	(195,561)
Suppliers, for administrative and other goods and services	(44,994)	(52,123)
	(253,501)	(247,684)
Net cash provided by operating activities	93,779	32,029
INVESTING ACTIVITIES		
Increase in investments, net	(63,765)	(17,059)
Cash paid for:		
Purchase of equipment and intangible assets	(3,157)	(638)
Net cash used in investing activities	(66,922)	(17,697)
Net increase in cash and cash equivalents	26,857	14,332
Cash and cash equivalents, (bank indebtedness) beginning of year	3,565	(2,740)
Cash and cash equivalents, end of period	\$ 30,422	\$ 11,592

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Workplace Safety Tools and Resources

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Corporate Website and WCB Online wcb.ns.ca