



PERMANENT AND TERM EMPLOYMENT OPPORTUNITIES

Case Manager – Service Delivery and Workplace Services (Float)

Halifax, Nova Scotia

About the Workers' Compensation Board of Nova Scotia

The Workers' Compensation Board of Nova Scotia (WCB) is the province's provider of workplace injury insurance. We inform and inspire Nova Scotians in the prevention of workplace injury. But if it occurs, we support those whose lives it touches by championing a timely return to safe and healthy work. We also provide caring, compassionate support in the wake of workplace tragedy. Our employees describe the culture as Collaborative, Evolving, Service-Minded and Team-Focused.



About the Role

Case Managers are responsible for a broad range of responsibilities including assessing the needs of individual workers and administering the benefit provisions of the Workers' Compensation Act, where applicable; exercising leadership in the development of a goal-oriented return-to-work plan; liaising with employers, health-care providers, unions and other service providers to ensure access to appropriate medical and vocational rehabilitation services; managing assigned caseloads; preparing reasoned, plain language decisions; adhering to procedures for return-to-work management; approving and authorizing services and benefits for injured workers on an on-going basis, including earnings replacement benefits, medical aid, vocational rehabilitation, and permanent impairment benefits; and, upon completion of active intervention, assessing entitlement to wage-loss benefits and, where wage loss occurs, calculating an award as per the Workers' Compensation Act provisions and policies.

Case Managers are responsible to coordinate and/or provide a full range of vocational rehabilitation services. This may include (but is not limited to) job search and development; negotiating wage subsidies; developing alternative employment opportunities; and maintaining control of the worker's vocational rehabilitation benefits and services while participating in a vocational rehabilitation program. The ability to adapt to changes in caseloads and/or teams is key to success in this role.



As an ideal candidate:

As a successful Case Manager, you will possess a university degree in health care, education, or social sciences *and* 4 years' experience performing medium or complex case management in a decision-making capacity in patient-care, social service, health care, insurance, disability case management, or related environment.

As an ideal candidate, you will thrive in this environment by possessing the following work group competencies: Managing Risks, Analytical Thinking, Communication, Return to Work, Clinical Assessment Comprehension & Application, Problem Solving, Relationship Management, Decision Making, Vocational Rehabilitation, Case Coordination and Act Interpretation & Application.

In addition to these competencies, you demonstrate a keen sense of teamwork and a passion for delivering impeccable client service. You are also comfortable delivering presentations, mentoring, and coaching others.



If you are personable, energetic individual who has a natural ability to thrive in a fast-paced, people-centred environment, serving a diverse group of stakeholders, this job could be for you.

We offer a competitive compensation package including a salary range of **\$69,376 – \$86,662**.

Travel is a requirement; candidates must have a valid driver's license and daily use of a dependable, safe automobile.

Application Details

Please email your resume and cover letter as **one** document **with your name and the job title in the document title** (Microsoft Word format) to hrdept@wcb.ns.ca by **4 pm on June 16, 2023**. **In the subject line of your email, please quote competition number: JV 37-23 EXT Case Manager.**

We thank all candidates for their interest. Selected candidates will be contacted to participate in interviews (virtual or in-person). Please note: WCB is required to check all employment references before presenting an offer to the successful candidate. Any offer of employment will be conditional upon the completion of all applicable background checks, confirmation of credentials and a valid Driver's Abstract, the results of which must be satisfactory to the WCB.

WCB embraces a culture of belonging in the workplace. No matter who you are, where you're from, how you think, what you believe in, or who you love, we welcome your application. We all come from different backgrounds and different walks of life, bringing in unique perspectives and experiences. We encourage applications from 2SLGBTQ+, Black, Indigenous and People of Colour (BIPOC), women, newcomers to Canada, and people with disabilities. WCB Nova Scotia is an equal opportunity employer committed to supporting and developing our employees. Visit our website at www.wcb.ns.ca.

WCB Nova Scotia champions safety and promotes a diverse and respectful workplace. We are a scent and allergen reduced environment.