

PERMANENT EMPLOYMENT OPPORTUNITY

Technology Quality Officer *Halifax Nova Scotia*

About the Workers' Compensation Board of Nova Scotia

The Workers' Compensation Board of Nova Scotia (WCB) is the province's provider of workplace injury insurance. We inform and inspire Nova Scotians in the prevention of workplace injury. But if it occurs, we support those whose lives it touches by championing a timely return to safe and healthy work. We also provide caring, compassionate support in the wake of workplace tragedy. Our employees describe the culture as Collaborative, Evolving, Service-Minded and Team-Focused.

We wanted to let you know that WCB will be moving from our current Halifax location to a new space at 137 Venture Run, Dartmouth in September 2025.

About the Role

Reporting to the Manager, Solution Delivery, the Technology Quality Officer (TQO) supports strategic and operational quality assurance systems and processes. The TQO develops high level testing frameworks, principles, and policies and works with the business to drive continuous improvement related to quality assurance standards.

The TQO works within a larger governance model where the signoff of organizational direction rests with the Manager, Solution Delivery, the Director, Information Technology Services, and/or other project leaders as required. The TQO works within this model by exercising negotiation and influence to achieve project goals while satisfying the organization's standard of quality.

Under the direction of the Manager, Solution Delivery, the TQO executes quality assurance activities such as testing and managing requirements for multiple projects by working with IT, project and vendor teams. The TQO defines quality metrics, develops testing strategies, ensures appropriate documentation and reporting, identifies quality assurance risks and escalates issues and concerns as required. He/she is the primary point of contact for all those involved in the quality assurance process. The TQO provides guidance and expertise and escalates concerns as required to the Manager, Solution Delivery.

Your Experience & Skills

- A university degree in computer science or a related field, such as mathematics, engineering or physics.
- **OR** a university degree plus completion of a one (1) year certificate program in business computing from a recognized technical school.
OR graduation from a community college or technical school two (2) year or three (3) year program in business computing
- **AND** a minimum of five (5) years in a dedicated quality assurance role with experience applying multiple industry standard quality frameworks; and three (3) years in a process or technical leadership role with experience applying automated and manual testing practices to specific projects.

We offer a competitive compensation package ranging from \$73,209 - \$91,452.

Application Details

Please email your resume and cover letter as **one** document **with your name and the job title in the document title** (Microsoft Word format) to hrdept@wcb.ns.ca **by 4 pm on June 27th, 2025**. In the **subject line of your email**, please quote competition number: JV 103-25 EXT Technology Quality Officer.

We thank all candidates for their interest. Selected candidates will be contacted to participate in interviews (virtual or in-person). *Please note:* WCB is required to check all employment references before presenting an offer to the successful candidate.

Diverse & Inclusive Workplace

The WCB Nova Scotia is an equal opportunity employer, committed to an inclusive workplace culture and an accessible work environment where diversity thrives.

The WCB Nova Scotia is the province's provider of workplace injury insurance. Our people are safety champions with a caring, compassionate and can-do-attitude. At the WCB Nova Scotia, every employee is an important contributor to our organization's corporate goals. We strive to advance our inclusive workplace culture by weaving the social, cultural, visible, and invisible differences of our employees into our way of work. We also take inspiration from the diverse communities we serve across Nova Scotia.

We have adopted a foundational Inclusive Workplace Policy that strives to build upon our core values of safety, care and compassion. We stay in practice to increase our cultural competency and strengthen our relationships with community.

The WCB Nova Scotia is committed to an inclusive recruitment process and workplace that is accessible and accommodating to individuals with disabilities and other protected characteristics to support their full participation in the recruitment process and workplace.

Accommodation Request

WCB Nova Scotia is an equal opportunity employer that is committed to working with job candidates and employees to request reasonable accommodation in a confidential manner.

To request accommodation, please contact the Human Resource team by email at hrdept@wcb.ns.ca. All information received will be kept confidential.