

Work-Connected Recovery Program

Provider Journey

**WORK SAFE.
FOR LIFE.**

WORKERS' COMPENSATION BOARD OF NOVA SCOTIA



1. Submit Your Interest

- Submit **Expression of Interest***
- Lifemark reviews submission & contacts provider



2. Agreement & Onboarding

- Provider signs contract
- Submit documents:
 - ✓ Practice & clinician(s) details
 - ✓ Services offered
 - ✓ Payment information

- Create provider profile in portal
- Access training modules
- Meet with Lifemark to review program templates & processes



3. Portal Activation & Training



4. Program Referrals

- Receive referral from Lifemark
- Confirm appointment with patient & provider
- Add case documents to portal



5. Ongoing Support

- Regular check-ins
- Ongoing performance feedback & collaboration

wcb.ns.ca/WorkConnectedRecovery

*Interested providers can express their interest starting **August 14, 2025**.