

Your 2016 Rate for Workplace Injury Insurance:

What employers need to know >

Thank you for reviewing your Experience Rating statement, detailing your rate information for workplace injury insurance for 2016. If you have a payroll service provider, be sure to share this information with them so the correct rate is used for your WCB premiums.

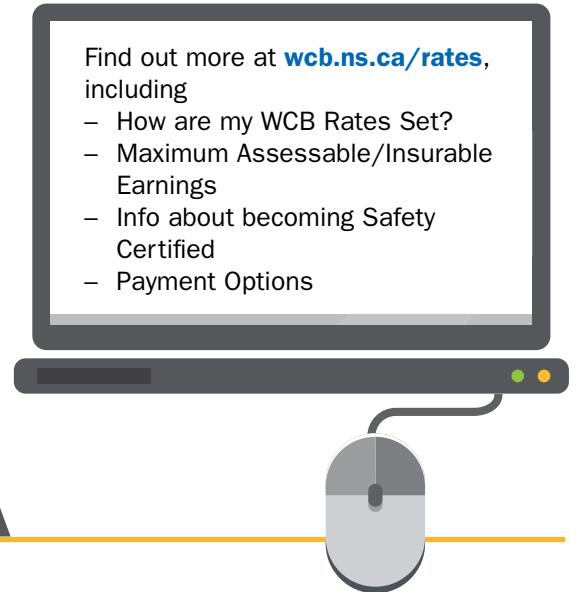
Understanding Workplace Insurance Rates

Rates for WCB insurance are much like other insurance rates – those with positive experience pay less than those with poor experience. The rate you pay for workplace injury insurance includes an Industry Rate and an Experience Rating adjustment. In some cases, it also includes an industry safety association levy.



Find out more at wcb.ns.ca/rates, including

- How are my WCB Rates Set?
- Maximum Assessable/Insurable Earnings
- Info about becoming Safety Certified
- Payment Options



How do I report an injury?

Online: my-account.ns.ca
Fax the injury report form to: 902.491.8001
(Need the form? Visit wcb.ns.ca/ReportAnInjury)

Who do I call for claims and other general information?

Halifax office: 1.800.870.3331 or 902.491.8999
Sydney office: 1.800.880.0003 or 902.563.2444

Who do I contact for Employer Account Information/ MyAccount assistance?

Phone: 902.491.8324
Fax: 902.491.8326
Toll free: 1.877.211.9267

How do I contact the OH&S Division of the NS Dept. of Labour and Advanced Education?

General Inquiries and Reporting (24 hours)
Toll-free: 1.800.9LABOUR (1-800-952-2687)

Where can I get safety and prevention materials?

- 1) Contact your industry safety association
- 2) Visit: worksafeforlife.ca
- 3) Visit: wcb.ns.ca/About-Us/Publications

Wondering how to manage safety in your workplace?

Check out our new easy to use toolkit at Workplace-safety-toolkit.ca



oea Employer Advisor

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WCB Nova Scotia's modernization to serve you better >

LEADING UP TO OUR NEW 2016-2020 Strategic Plan, stakeholders told us that we are no longer meeting their needs when it comes to technology.

We listened. Our new plan includes a vision for the improvements we need to make in order to continue reducing the impact of workplace injury in our province.

Our 25-year-old computer systems are holding us back. They're holding employers back, too. Every day spent waiting for a piece of paper is a day not spent helping injured workers return to work. Every hour spent on inefficient administration is an hour not spent making your workplace safer.

We've already made some improvements. And in 2016, we will add online portals and other online capabilities for workers, employers and service providers, building on the basic employer account access that exists today. This investment of approximately \$11 million will happen within our current funding model and rate and benefit structures.

There will be more improvements to come. Every investment is carefully considered, and prioritized to focus on areas with the greatest impact on our long-term goals.

Why are we modernizing?
Here's what it will mean for employers.
To learn more, visit wcb.ns.ca.



Recent improvements

- Online employer registration
- Mobile responsive website
- Online safety toolkit
- Credit card payment for owner operators and individuals

Coming soon

- Expanded Direct Deposit for workers receiving benefits
- Improved phone system with some 24/7 self service

On the horizon

- Secure worker, employer and service provider online service portals



EMPLOYERS



More info about injury data and trends.

Enhanced research about injury reporting trends will help you better plan your prevention programs.



Employees return to work sooner.

When everything is streamlined – from injury reporting to case management to payment – your injured workers return to work sooner in a safe and timely manner.



Streamlined assessments.

You will receive your rate assessments faster, and in a format that helps you better understand your rate.



Online reporting and monitoring.

Our online portal helps you stay actively involved in the claims process, allowing you to report injuries online, monitor claims and share documents.



Reduced admin time.

Improved tools and electronic processes help reduce administrative time spent on claims.