Workers' Compensation Board of Nova Scotia Summary of Financial Results First Quarter 2012

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SUMMARY OF FINANCIAL RESULTS FIRST QUARTER 2012

Statement of Financial Position

The Board's asset base at March 31, 2012 was \$1,134.8 million in comparison to \$1,091.2 million at March 31, 2011. This \$43.6 million increase was mainly due to an increase in the market value of investments.

Benefits for injuries occurring during the year are paid in the year of injury and, for some workers, for many years in the future. The WCB maintains an investment portfolio to secure the payment of benefits in the future. The WCB's benchmark investment portfolio asset mix as at March 31, 2012 includes equity at 60%, fixed income at 30% and real estate at 10%.

Benefits liabilities have increased \$77.2 million from March 31, 2011 to March 31, 2012. These liabilities have been estimated based on an extrapolation of year to date claims payments for current and prior years. Benefits liabilities estimates could vary significantly when the annual valuation is prepared by an independent actuarial consultant at year end.

Statement of Operations and Unfunded Liability

Revenues exceeded expenses by \$34.7 million for the quarter ended March 31, 2012, decreasing the unfunded liability. The excess revenue is primarily driven by first quarter investment returns. The unfunded liability represents the excess of liabilities over assets. The current funding strategy, approved in June 2011, anticipates comprehensive income for 2012 of \$7.6 million.

Investment income could vary significantly based on what may happen in the investment markets over the remainder of the year. The impact on the funding strategy will be measured as the variance of the 2012 comprehensive income to the funding strategy estimate. The funding strategy will be updated in June 2012.

Revenue

Assessment revenue year to date is \$69.3 million, an increase of \$1.9 million (2.8%) versus the same period in 2011. This \$1.9 million increase relates to insured firms' assessment premium revenue (\$1.7 million) and self insured revenue (\$0.2 million) increasing over the same period in 2011.

Investment income year to date is \$56.1 million, an increase of \$27.0 million over the same period in 2011. Investment income is derived from income on long term investments managed by external investment managers and is the result of interest and dividends of \$10.7 million, realized gains of \$3.1 million, unrealized gains of \$39.0 million, currency overlay gains of \$5.7 million and unrealized currency overlay losses of \$1.7 million less \$0.7 million in management fees. The three month return was 5.4%.

Claims Costs Incurred and Growth in Present Value of Benefits Liability

Claims costs incurred of \$48.7 million are an increase of \$1.9 million (3.7%) over year to date 2011 and are estimated based on an extrapolation of year to date claims payments for current and prior years' injuries.

The year to date net growth in the present value of the benefits liability and actuarial adjustments was \$28.1 million. The growth component was \$29.9 million and the estimated favourable actuarial experience adjustments total \$1.8 million. Favourable experience adjustments are currently projected mainly for health care with all other benefits categories currently projecting lesser adjustments.

Administrative Expenditures (Operating, Projects, and Capital)

Year to date administrative expenditures were \$11.2 million with a \$2.7 million favourable variance from the \$13.9 million year to date budget estimate. Favourable variances relate mainly the timing of project and capital expenditures. Smaller variances exist in salaries, communications and depreciation. These variances are expected to be utilized by the end of the year.

Legislative Obligations

Legislated Obligations expenditures were \$3.2 million with a \$0.3 million favourable variance from the year to date budget estimate mainly attributable to Occupational Health and Safety and the Workers' Compensation Appeals Tribunal.

Statement of Cash Flow

The Statement of Cash Flows demonstrates the use of cash for the year to date on a comparative basis. Total bank indebtedness was \$1.4 million at March 31, 2012, a decrease of \$2.2 million from the March 31, 2011 cash position.

WORKERS' COMPENSATION BOARD OF NOVA SCOTIA STATEMENT OF FINANCIAL POSITION AS AT

		MARCH 31 2012 (Unaudited) (\$000s)		MARCH 31 2011 (Unaudited) (\$000s)		DECEMBER 31 2011 (Audited) (\$000s)
				Assets		
Cash & cash equivalents Receivables Investments Property and equipment Intangible assets	\$ \$_	23,012 1,106,678 4,356 778 1,134,824	\$ \$_	782 20,535 1,063,938 4,757 1,163 1,091,175	\$ \$	19,876 1,050,610 4,594 881 1,075,961
		Liabiliti	es a	and Unfunded L	_iab	ility
Bank indebtedness Payables and accruals Lease liabilities Post employment benefits Benefits liabilities	\$	1,381 15,587 146 22,590 1,721,954	\$	- 15,651 232 16,703 1,644,708	\$	1,366 13,010 168 22,065 1,705,957
Deferred revenue Unfunded liability	-	1,761,658 5,041 (631,875)	-	1,677,294 4,858 (590,977)	-	1,742,566 - (666,605)
	\$	1,134,824	\$	1,091,175	\$	1,075,961

WORKERS' COMPENSATION BOARD OF NOVA SCOTIA STATEMENT OF OPERATIONS AND UNFUNDED LIABILITY FOR THE THREE MONTHS ENDED MARCH 31 (UNAUDITED)

		FIRST QUARTER 2012 (\$000s)		FIRST QUARTER 2011 (\$000s)
Revenue				
Assessments	\$	69,290	\$	67,396
Investment income	Ψ	56,105	Ψ	29,076
investment income	_	30,103		23,010
		125,395		96,472
Expenses		•		•
Claims costs incurred				
Short-term disability		10,380		9,876
Long-term disability		23,552		21,115
Survivor benefits		1,173		1,028
Health care		13,348		14,597
Rehabiliation		207		223
		48,660		46,839
Growth in present value of benefits liabilities				
and actuarial adjustments		28,070		26,557
Administration costs		10,506		9,560
System support		211		179
Legislated obligations		3,218		3,224
		90,665	_	86,359
Comprehensive income		34,730		10,113
Unfunded liability, beginning of period	_	(666,605)		(601,090)
Unfunded liability, end of period	\$	(631,875)	\$_	(590,977)

WORKERS' COMPENSATION BOARD OF NOVA SCOTIA STATEMENT OF OPERATIONS AND COMPREHENSIVE INCOME FOR THE THREE MONTHS ENDED MARCH 31

AND THE FORECAST & FUNDING STRATEGY FORECAST FOR THE YEAR ENDING DECEMBER 31, 2012 (UNAUDITED)

	YTD 2012 (\$000s)	YTD 2011 (\$000s)	FORECAST* 2012 (\$000s)	BUDGET 2012 (\$000s)
REVENUE				
ASSESSMENTS	\$ 69,290 \$	67,396	\$ 292,988 \$	292,988
INVESTMENT INCOME	56,105	29,076	81,908	81,908
	125,395	96,472	374,896	374,896
EXPENSES				
CLAIMS COSTS INCURRED				
SHORT-TERM DISABILITY	10,380	9,876	40,095	40,095
LONG-TERM DISABILITY	23,552	21,115	83,619	83,619
SURVIVOR BENEFITS	1,173	1,028	4,388	4,388
HEALTH CARE REHABILITATION	13,348 207	14,597 223	55,140 1,205	55,140 1,205
REHABILITATION	48,660	46,839	184,447	184,447
ODOMETI IN DESCENT VALUE OF DENESTED LABOUR				
GROWTH IN PRESENT VALUE OF BENEFITS LIABILIT AND ACTUARIAL ADJUSTMENTS	28,070	26,557	122,196	122,196
AND ACTUARIAL ADJUSTIMENTS	20,070	20,557	122,190	122,196
ADMINISTRATION COSTS	10,506	9,560	45,670	45,670
SYSTEM SUPPORT	211	179	927	927
LEGISLATED OBLIGATIONS	3,218	3,224	13,500	14,076
	90,665	86,359	366,740	367,316
COMPREHENSIVE INCOME	34,730	10,113	8,156	7,580

^{*}Based on the Forecast approved June 2011 by the BOD. This forecast is anticipated to be updated in June 2012 in conjunction with the review of the 2013 plan, administrative budget and funding strategy.

WORKERS' COMPENSATION BOARD OF NOVA SCOTIA STATEMENT OF CASH FLOWS FOR THE THREE MONTHS ENDED MARCH 31

	 ARCH 31 2012 \$000's)		MARCH 31 2011 (\$000's)
Operating Activities			
Cash received from: Employers, for assessments Investment income	\$ 70,189 18,845 89,034	\$ 	72,552 18,514 91,066
Cash paid to: Claimants or third parties on their behalf Suppliers, for administrative and other goods and services	 (59,070) (11,118) (70,188)	_	(58,608) (11,058) (69,666)
Net cash provided by operating activities	 18,846	_	21,400
Investing Activities			
Increase in investments Cash paid for: Purchase of equipment	 (18,809) (52)	_	(18,480) (315)
Net cash used in investing activities	 (18,861)	_	(18,795)
Net (decrease) increase in cash and cash equivalents	(15)		2,605
(Bank indebtedness), beginning of year	 (1,366)	_	(1,823)
(Bank indebtedness), Cash and cash equivalents, year-to-date	\$ (1,381)	\$_	782

Workers' Compensation Board of Nova Scotia

Administration and Other Expenses Summary For the 3 Periods Ending March 31, 2012

Program Area	2012 Actual YTD	2012 Budget YTD	2012 YTD Variance	2012 % Variance	2011 Actual YTD	2012 Original Budget	2012 Forecast
						J	
Salary & Staff Expense	\$8,121,575	\$8,276,039	(\$154,465)	(1.87%)	\$7,810,092	\$33,916,012	\$33,916,012
Services Contracted	371,595	404,143	(32,548)	(8.05%)	322,801	1,803,750	1,803,750
Supplies	225,272	213,338	11,935	5.59%	228,796	879,600	879,600
Travel & Accommodation	195,176	182,229	12,948	7.11%	174,822	924,678	924,678
Professional Fees	573,882	521,065	52,817	10.14%	392,877	2,265,784	2,265,784
Training & Development	194,901	141,794	53,107	37.45%	144,886	1,143,993	1,143,993
Building Operations	631,197	547,038	84,159	15.38%	482,668	2,188,516	2,188,516
Communications	312,844	169,585	143,260	84.48%	120,801	1,602,391	1,602,391
Projects	191,982	318,141	(126,159)	(39.66%)	215,573	1,050,000	1,050,000
Depreciation	370,656	473,751	(103,095)	(21.76%)	419,391	1,895,444	1,895,444
	\$11,189,080	\$11,247,123	(\$58,043)	(0.52%)	\$10,312,707	\$47,670,168	\$47,670,168
Capital - WCB Projects	\$0	\$1,600,000	(1,600,000)	(100.00%)	\$1,700,000		
Capital - WCB	52,200	1,015,000	(962,800)	(94.86%)	1,015,000	1,015,000	1,015,000
	£44 044 000	£42 0C2 422	(\$2,020,042)	(40.040/)	£42 027 707	\$50,005,400	\$50.005.400
	\$11,241,280	\$13,862,123	(\$2,620,843)	(18.91%)	\$13,027,707	\$50,285,168	\$50,285,168
Mantantana Cafatri and Incomence Contant	¢24.007	\$50.044	(\$22.02.4)	(20.440/)	#FO 057	¢227.000	¢227.000
Workplace Safety and Insurance System	\$34,287	\$56,311	(\$22,024)	(39.11%)	\$53,357	\$227,000	
Office of the Employer Advisor	82,000	87,500	(5,500)	(5.97%)	69,934	,	,
Office of the Worker Counsellor	95,000	87,500	7,500	8.08%	55,563	350,000	350,000
	\$211,287	\$231,311	(\$20,024)	(8.66%)	\$178,854	\$927,000	\$927,000
Occupational Health & Safety	\$2,128,000	\$2,291,000	(\$163,000)	(7.11%)	\$2,084,774	\$9,164,000	\$8,640,000
Workers' Compensation Appeals Tribunal	367,000	506,500	(139,500)	(27.54%)	436,254	2,026,000	1,962,000
Injured Workers' Associations	50,000	50,000	0	0.00%	50,000	200,000	200,000
Workers Advisers Program	673,000	671,500	1,500	0.22%	653,388	2,686,000	2,638,000
-	\$3,218,000	\$3,519,000	(\$301,000)	(8.55%)	\$3,224,416	\$14,076,000	\$13,440,000
	\$14 670 FC7	\$17.610.404	(\$2.044.90 7)	(46.70%)	\$46 420 070	\$6E 200 467	\$64.6E0.407
	\$14,670,567	\$17,612,434	(\$2,941,867)	(16.70%)	\$16,430,978	\$65,288,167	\$64,652,167

*Notes:
1. Total Administration cost (as above) \$11,189,080 (\$683,322) **\$10,505,759** Decrease in liability for future Admin costs Total Admin, Per Financial Statement

Variance Analysis – By Program Q1 - 2012

Salaries & Staff Expense

Actual	Budget	Var.\$	Var.%
\$8,121,575	\$8,276,039	(\$154,465)	(1.87%)

Variance Breakdown:

Salary and Benefits	(\$107,000)
Staff Expense	(29,000)
Overtime	(19,000)
Sitting fees	1,000
Total Variance	<u>(\$154,000)</u>

Salary and Benefits were net under spent \$107,000 for the total WCB, which includes an estimate of approximately \$68,000 for Collective Bargaining. The net under spent of \$107,000 resulted from staffing vacancies of \$157,000 offset by post employment benefits being \$50,000 over budget. The following departments were under spent due to staffing variances: Health & Extended Benefits: Long-Term benefits Assistant and Hearing Loss Adjudicator; Workplace Services: Return to Work Assistant; Communications: Manager, Communications; Corporate Development: Manager, Strategy, Support & Planning; Large Workplace: Prevention Education Consultant; and ITS: Application Developer Analyst.

Staff Expense was under spent \$29,000 due to timing of expenditures for Staff Recognition \$8,000 and Staffing Arrangements \$46,000. This was offset by the timing of costs incurred related to Staff Recruitment being over spent by \$25,000.

Overtime was under spent due to fewer overtime requests: Administration \$3,000, ITS \$7,000, Large Workplace \$2,000 and Workplace Services \$2,000. The remaining \$5,000 under spent variance related to various cost centres.

Sitting fees budget was fully utilized.

Services Contracted

Actual	Budget	Var.\$	Var.%
\$371,595	\$404,143	(\$32,548)	(8.05%)

The under spent variance was mainly due to the following departments: Health & Extended Benefits \$9,000 and IST & WST Cape Breton \$5,000 related to the timing of services required, Corporate Development \$15,000 for timing of program initiatives and ITS \$23,000 for maintenance agreements. This was offset by an over spent variance of \$19,000 due to earlier timing of work completed in Communications for the new advertising campaign.

Professional Fees

Actual	Budget	Var.\$	Var.%	
\$573,882	\$521,065	\$52,817	10.14%	

The over spent variance was mainly due to overages in the following departments: Legal Services \$69,000 related to the timing of work which does not always align with budget, Business Intelligence \$31,000 related to additional work completed for IFRS financial statements and Internal Audit \$15,000 due to the timing of work. The remaining \$11,000 over spent variance was spread primarily over Administration, Finance and Leadership related to timing of required services. These were offset by a \$50,000 under spent variance related to Health & Extended Benefits, with the CMO role being vacant, and an additional \$23,000 under spent variance spread amongst Human Resources, Corporate Development and ITS, mainly due to timing.

Training & Development

Actual	Budget	Var.\$	Var.%
\$194,901	\$141,794	\$53,107	37.45%

Corporate Development was over spent \$74,000 in the first quarter due to the timing of a payment for research projects with WorkSafe BC and the budget spread throughout the year. This was offset by a \$21,000 under spent variance spread among Service Delivery departments and Corporate Services.

Building Operations

Actual	Budget	Var.\$	Var.%
\$631,197	\$547,038	\$84,159	15.38%

IST & WST – Cape Breton was over budget \$69,000 due to Sydney's office rent which was the result of higher common area costs than expected; it is anticipated at this time to be \$90,000 over budget for 2012. Favourable variances from other areas will cover this shortfall. The remaining \$15,000 unfavourable variance was due to timing of work completed in Administration.

Communications

Actual	Budget	Var.\$	Var.%
\$312,844	\$169,585	\$143,260	84.48%

Communications was mainly over spent due to the timing of advertising completed in Q1 and the timing of budget funds in the Communication department resulting in an unfavourable variance of \$179,000. This was offset by a favourable variance in ITS due to a credit of \$38,000 for 2011 data charges. The remaining \$2,000 over spent variance was spread among various departments.

Projects

Actual	Budget	Var.\$	Var.%
\$191,982	\$318,141	(\$126,159)	(39.66%)

These were the actual expenditures for the first quarter. See Appendix A for spending and budget details by project.

Depreciation

Actual	Budget	Var.\$	Var.%
\$370,656	\$473,751	(\$103,095)	(21.76%)

Depreciation was based on existing assets and actual purchases for the quarter. Variance was due to less capitalization than planned of 2011 projects, this variance is expected to decrease as 2012 capital purchases are made and projects are completed.

System Support

Actual	Budget	Var.\$	Var.%
\$211,127	\$231,311	(\$20,024)	(8.66%)

These expenditures relate to internal resources provided to support WSIS and expenditures and accruals related to external resources of the Office of the Employer Advisor (OEA) and the Office of the Worker Counsellor (OWC).

Occupational Health & Safety (OH&S)

Actual	Budget	Var.\$	Var.%
\$2,128,000	\$2,291,000	(\$163,000)	(7.11%)

The expense represents one quarter of the total estimated expense to WCB for the 2012 fiscal year of \$8,512,845. The estimated expense was based on 25% of the 2011/12 final forecast provided by the Province of Nova Scotia as at March 31, 2012 plus 75% of the 2012/2013 budget.

Workers' Compensation Appeals Tribunal (WCAT)

Actual	Budget	Var.\$	Var.%
\$367,000	\$506,500	(\$139,500)	(27.54%)

This amount relates the first quarter invoice for WCAT as provided by the Department of Justice.

Injured Workers' Associations (IWA) - Funding

Actual	Budget	Var.\$	Var.%
\$50,000	\$50,000	\$0	0%

The expense represents one quarter of the total estimated expense to WCB for 2012 of \$200,000. The estimated expense was based on 25% of the 2011/12 final forecast provided by the Province of Nova Scotia as at March 31, 2012 plus 75% of the 2012/2013 budget.

Workers' Advisers Program (WAP)

Actual	Budget	Var.\$	Var.%
\$673,000	\$671,500	\$1,500	(0.22%)

The expense represents one quarter of the total estimated expense to WCB for 2012 of \$2,693,425. The estimated expense was based on 25% of the 2011/12 final forecast provided by the Province of Nova Scotia as at March 31, 2012 plus 75% of the 2012/2013 budget.

APPENDIX A: Worker's Compensation Board of Nova Scotia

Project Expenditure Summary
For the 3 Periods Ending March 31, 2012

Project Number / Name	2012 Actual YTD	2012 Budget YTD	2012 YTD Variance	2012 % YTD Variance	2012 Annual Budget
082203 SDM: Program Office/Team	\$28,577	\$53,247	(\$24,670)	(46.33%)	\$213,000
Description:	Status Report:	ψου,Σ	(4= :,0: 0)	(1010070)	ΨΞ:0,000
Salary dollars for internal resources dedicated to SDM Project & Program work, including subject matter expert, training, and support.	plus 1 term Bus	siness Intelligen eporting softwar	ce resource app	proved for conv	
092205 SDM: Project Salaries	\$634	\$0	\$634	0.00%	\$0
Description:	Status Report:	φυ	φ034	0.00 /6	φυ
Administrative spending due to SDM is captured centrally to ensure balancing of the administrative budget is tracked appropriately.	Adjustment in	benefit costs ro 2.	elated to a 201	1 transaction;	no further
112201 SDM: ITS Application Architecture	\$25,013	\$47,880	(\$22,867)	(47.76%)	\$84,000
Description:	Status Report:	ψ17,000	(ΨΕΕ,ΘΟΙ)	(11.1.070)	ψο 1,000
Documentation of existing ITS systems to better understand impacts of phased modernization approach. Also includes development of future target application architecture state and roadmap to achieve.	phase of proje steps in evolu professional s to money alloo the period. Th	ntinued on gover. The professionation toward targetives required tated for purchase is phase is expensed being \$39km.	al services wer get architectur d than originall asing MICR che ected to be cor	e retained to se. Variance do se. Variance do ly planned for eque stock not	support next ue to less the period and being used in
112203 Assessment Rate Setting Review	\$15,408	\$20,891	(\$5,483)	(26.25%)	\$330,000
Description:	Status Report:	Ψ20,031	(ψυ,+υυ)	(20.2570)	ψ330,000
Multi-year project to investigate and implement changes to Assessment Rate Setting Model to ensure appropriate responsiveness and incent improvements in safety culture.	Project continu programs and	ues in 2012 wit communicatior (1 variance will	to employers.	The variance	is due to timing
112205 SDM Doot IST Implementation Applysis	0 405	l •ο I	0.40 E	0.000/	¢4 000
112205 SDM: Post IST Implementation Analysis Description: • Project to evaluate targeted aspects of the Integrated Services Teams (ISTs); including advancement of strategic planning skill building, validation of resource mix in newly defined roles, analysis of workload drivers at medium risk.	variance due t		s incurred for f	ood and venue	ŭ
112207 CRA Linkage: Income Verification	\$225	\$250	(\$25)	(10.15%)	\$15,500
Description:	Status Report:	Ψ200	(ψ20)	(10.1070)	ψ10,000
Project to establish ITS system link with Canada Revenue Agency (CRA) to request & receive workers' earnings information electronically rather than manually.	Project launch commence ea negotiations v continue with	rly in 2012 but a vith CRA on req	additional time uirements. A o be made by St	e has been nee decision on wh teering commi	tion build would eded to continue nether to ttee in Q2 2012.

Status Report: Project to implement various enhancements to the Physiotherapy Program guided by the Stakeholder Working group's report and recommendations. Budget variance is due to cost savings in postage and printing costs. Anticipate project being \$34K under budget.		-				
Project to implement various enhancements to the Physiotherapy Program guided by the Stakeholder Working group's report and recommendations. Budget variance is due to cost savings in postage and printing costs. Anticipate project being \$34K under budget. 112209 Appeal Review Project S55,531 \$104,800 \$49,269 \$47,01% \$265,000 Description: Project to review the current approach to resolving internal appeals to determine if changes to process, roles, and/or structure are necessary/appropriate to support early resolution or informal resolution of issues. 122201 NS Occupational Health & Safety Strategy Sessional Health and Safety Strategy Posecription: Project to develop a 2013-2018 Occupational Health and Safety Strategy Status Report: Project to further define the Centralized Expedited Surgery Sessional Surgery model. 122202 Centralized Expedited Surgery Suggery model. 122203 Privacy Report Response Project Suggery Suggery Review Project to further define the Centralized Expedited Surgery Project to further define the Centralized Expedited Surgery Review Officer's report within the timelines specified in WCB's response to the PRO. 122203 Privacy Report Response Project Suggery Review Officer's report within the timelines specified in WCB's response to the PRO. 122204 Small / Medium Activity Roadmap to Transformation Description: Project to develop an implementation roadmap which will identify a detailed list of initiatives that will need to be completed in order to meet the service needs of small and medium workplaces. 122205 Application Architecture - Phase II So So So O.00% \$64,000 Status Report: Project launched in late Q1 2012 and will be completed in Q4, 2012. Status Report: Project launched in late Q1 2012 and will be completed in Q4, 2012. Status Report: Project launched in late Q1 2012 and will be completed in Q4, 2012. Status Report: Project launched in late Q1 2012 and will be completed in Q4, 2012. Status Report: Project launched in late Q1 2012 and will be completed in Q4, 2012.	, 1, 0		\$57,073	(\$13,076)	(22.91%)	\$83,412
Physiotherapy Program guided by the Stakeholder Working group's report and recommendations. In the Project to review the current approach to resolving internal appeals to determine if changes to process, roles, and/or structure are necessary/appropriate to support early resolution or informal resolution of issues. In the Project to develop a 2013-2018 Occupational Health and Safety Strategy for Nova Scotia. In the Project to further define the Centralized Expedited Surgery model. In the Privacy Review Officer's report within the timelines specified in WCB's response to the PRO. In the Project to implementation activities and professional services. Budget variance is due to cost savings in postage and printing costs. Anticipate project being \$34K under budget. In the Privacy Review Officer's report within the timelines specified in WCB's response to the PRO. In the Project to develop an implementation or andmap which will identify a detailed list of initiatives that will need to be completed in order to meet the service needs of small and medium workplaces. In the Project to develop an implementation roadmap which will identify a detailed list of initiatives that will need to be completed in order to meet the service needs of small and medium workplaces. In the Project to develop an implementation roadmap which will identify a detailed list of initiatives that will need to be completed in order to meet the service needs of small and medium workplaces. In the Project to develop an implementation roadmap which will identify a detailed list of initiatives that will need to be completed in order to meet the service needs of small and medium workplaces. In the Project to conduct technical exploration and confirm key project was not approved in Q1, so there was no spending in the fir	· ·	-			1	2042 5 '
Budget variance is due to cost savings in postage and printing costs. Anticipate project being \$34K under budget.		-			•	
Anticipate project being \$34K under budget. 12209 Appeal Review Project \$55,531 \$104,800 \$49,269 (47.01%) \$265,000		-				
12209 Appeal Review Project \$55,531 \$104,800 (\$49,269) (47.01%) \$265,000		_				nting costs.
Status Report: Project to review the current approach to resolving internal appeals to determine if changes to process, roles, and/or structure are necessary/appropriate to support early resolution or informal resolution of issues.		Anticipate proj	ect being \$34N	t under budget.		
Status Report: Project to review the current approach to resolving internal appeals to determine if changes to process, roles, and/or structure are necessary/appropriate to support early resolution or informal resolution of issues. Project to develop a 2013-2018 Occupational Health & Safety Strategy \$20,507 \$25,000 \$4,493) (17.97%) \$250,000 \$2	112209 Appeal Review Project	\$55 531	\$104.800	(\$49.269)	(47 01%)	\$265,000
Project to review the current approach to resolving internal appeals to determine if changes to process, roles, and/or structure are necessary/appropriate to support early resolution or informal resolution of issues. 122201 NS Occupational Health & Safety Strategy \$20,507 \$25,000 \$4,493 (17.97%) \$250,000	, ,		Ψ10-4,000	(ψ+3,203)	(47.0170)	Ψ200,000
Internal appeals to determine if changes to process, roles, and/or structure are necessary/appropriate to support early resolution or informal resolution of issues. 122201 NS Occupational Health & Safety Strategy \$20,507 \$25,000 \$4,493 (17.97%) \$250,000	·	-	ed Q4 2011 and	d will be compl	eted at end o	f Q2 2012.
Support early resolution or informal resolution of issues.	1 · · · · · · · · · · · · · · · · · · ·	•		•		
122201 NS Occupational Health & Safety Strategy \$20,507 \$25,000 \$4,493 (17.97%) \$250,000 \$1320 \$1250 \$1320	roles, and/or structure are necessary/appropriate to	plus cost savin	gs for printing	and travel. An	ticipate being	on budget.
Project to develop a 2013-2018 Occupational Health and Safety Strategy for Nova Scotia.	support early resolution or informal resolution of issues.					
Status Report: Project to develop a 2013-2018 Occupational Health and Safety Strategy for Nova Scotia. Project launched in Q1 2012. Variance is due to cost savings in travel for the quarter.						
Project to develop a 2013-2018 Occupational Health and Safety Strategy for Nova Scotia. Project launched in Q1 2012. Variance is due to cost savings in travel for the quarter. 12202 Centralized Expedited Surgery	122201 NS Occupational Health & Safety Strategy	\$20,507	\$25,000	(\$4,493)	(17.97%)	\$250,000
and Safety Strategy for Nova Scotia. the quarter. 122202 Centralized Expedited Surgery	·	-				
122202 Centralized Expedited Surgery Description: Project to further define the Centralized Expedited Surgery model. 122203 Privacy Report Response Project Project to implement the 21 recommendations put forth in the Privacy Review Officer's report within the timelines specified in WCB's response to the PRO. 122204 Small / Medium Activity Roadmap to Transformation Description: Project to develop an implementation roadmap which will identify a detailed list of initiatives that will need to be completed in order to meet the service needs of small and medium workplaces. 122205 Application Architecture - Phase II Project launched in late Q1 2012 and will be completed in Q4, 2012. Status Report: Project launched in late Q1 2012 and will be completed in Q4, 2012. Status Report: Project launched in late Q1 2012 and will be completed in Q4, 2012. Status Report: Project to develop an implementation roadmap which will identify a detailed list of initiatives that will need to be completed in order to meet the service needs of small and medium workplaces. 122205 Application Architecture - Phase II Project to conduct technical exploration and confirm key assumptions regarding the nature and role of technology Project was not approved in Q1, so there was no spending in the first	1 ' '	•	ed in Q1 2012.	Variance is du	e to cost savi	ngs in travel for
Description: Project to further define the Centralized Expedited Surgery model. Project to further define the Centralized Expedited Surgery model. Project launched in Q1 2012 and will be completed at end of Q2 2012. Budget variance due to less time required of external subject matter expert than planned. Project to implement the 21 recommendations put forth in the Privacy Review Officer's report within the timelines specified in WCB's response to the PRO. Project to implement the 21 recommendations put forth in the Privacy Review Officer's report within the timelines specified in WCB's response to the PRO. Project launched in late Q1 2012 and will be completed in Q4, 2012 in connection with PRO's timeline. Status Report: Project launched in late Q1 2012 and will be completed in Q4, 2012 in connection with PRO's timeline. Status Report: Project launched in late Q1 2012 and will be completed in Q4, 2012. Small / Medium Activity Roadmap to Transformation Project to develop an implementation roadmap which will identify a detailed list of initiatives that will need to be completed in order to meet the service needs of small and medium workplaces. Status Report: Project launched in late Q1 2012 and will be completed in Q4, 2012. Status Report: Project launched in late Q1 2012 and will be completed in Q4, 2012. Status Report: Project launched in late Q1 2012 and will be completed in Q4, 2012. Status Report: Project launched in late Q1 2012 and will be completed in Q4, 2012. Status Report: Project launched in late Q1 2012 and will be completed in Q4, 2012. Status Report: Project launched in late Q1 2012 and will be completed in Q4, 2012. Status Report: Project launched in late Q1 2012 and will be completed in Q4, 2012. Status Report: Project launched in late Q1 2012 and will be completed in Q4, 2012. Status Report: Project launched in late Q1 2012 and will be completed in Q4, 2012.	and Safety Strategy for Nova Scotia.	the quarter.				
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Budget variance due to less time required of external subject matter expert than planned. 122203 Privacy Report Response Project \$0 \$0 \$0 0.00% \$30,000	· '	•	nd in O1 2012 :	and will be som	nlatad at and	l of 02 2012
Expert than planned. Expert than planned.	· ·	-			•	
122203 Privacy Report Response Project \$0		_		ime required of	external sub	ject matter
Description: • Project to implement the 21 recommendations put forth in the Privacy Review Officer's report within the timelines specified in WCB's response to the PRO. 122204 Small / Medium Activity Roadmap to Transformation Transforma		expert than pie	illiicu.			
Description: • Project to implement the 21 recommendations put forth in the Privacy Review Officer's report within the timelines specified in WCB's response to the PRO. 122204 Small / Medium Activity Roadmap to Transformation Transforma	122203 Privacy Papart Pagnanca Project	\$ 0	¢o l	\$ 0	0.009/	\$20,000
Project to implement the 21 recommendations put forth in the Privacy Review Officer's report within the timelines specified in WCB's response to the PRO. Project launched in late Q1 2012 and will be completed in Q4, 2012 in connection with PRO's timeline. Project launched in late Q1 2012 and will be completed in Q4, 2012 in connection with PRO's timeline. Project launched in late Q1 2012 and will be completed in Q4, 2012 in connection with PRO's timeline. Project launched in late Q1 2012 and will be completed in Q4, 2012. Project to develop an implementation roadmap which will identify a detailed list of initiatives that will need to be completed in order to meet the service needs of small and medium workplaces. Project launched in late Q1 2012 and will be completed in Q4, 2012. Project launched in late Q1 2012 and will be completed in Q4, 2012. Project launched in late Q1 2012 and will be completed in Q4, 2012. Project launched in late Q1 2012 and will be completed in Q4, 2012. Project launched in late Q1 2012 and will be completed in Q4, 2012. Project launched in late Q1 2012 and will be completed in Q4, 2012. Project launched in late Q1 2012 and will be completed in Q4, 2012. Project launched in late Q1 2012 and will be completed in Q4, 2012. Project launched in late Q1 2012 and will be completed in Q4, 2012.			ΨΟ	ΨΟ	0.00 /6	\$30,000
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assumptions regarding the nature and role of technology project was not approved in Q1, so there was no spending in the first						
	1 · ·	-	•			
papproaches identified during Phase 1. Iquarter and project funds have not been allocated to quarters yet.	1 , 5 5					
	approaches identified during Phase 1.	quarter and pro	oject funds hav	e not been allo	cated to quai	ters yet.
Total Assigned Projects \$191,982 \$318,141 (\$126,159) (39.66%) \$1,468,912	Total Assigned Projects	\$191,982	\$318,141	(\$126,159)	(39.66%)	\$1,468,912
Anticipated Peguasts:	Anticipated Paguests:					
Anticipated Requests: 122201 NS Occupational Health & Safety Strategy (\$235,000)	•					(\$235,000)
· · · · · · · · · · · · · · · · · · ·						(\$587,000)
(4501,000	, p					(4007,000)
***Unassigned Project Budget 359,088	***!					250,000
Total Projects \$191,982 \$318,141 (\$126,159) (39.66%) \$2,650,000						

^{***} Expect to fully utilize 2012 project funds for new projects relating to Knowledge Management, Service Excellence, and Integrated Service Centre.

Notes to Quarterly Financial Statements

1. <u>Basis of Presentation of Interim Financial Statements</u>

Interim financial statements should be read in conjunction with the most recent annual audited financial statements (December 31, 2011) to enhance understanding. These interim Financial Statements present the WCB's financial position and results of operations on a basis consistent with selected IFRS accounting policies as at and for the three months ended March 31, 2012, including 2011 comparative periods.

The interim financial statements are prepared on a basis consistent with annual financial statements with the exception of claims costs incurred and the growth in the present value of the benefits liabilities and actuarial experience adjustments. These figures were determined by an actuarial valuation for purposes of the annual financial statements and through estimation and extrapolation of current results for purposes of interim financial statements. In addition, these interim financial statements do not include all the information required for annual financial statements.

2. Statement of Financial Position

Receivables include classified employers' premiums received up to the remittance due date of the 15th of the month following quarter end and an estimate for amounts due but not yet reported by employers, and self-insured employers receipts, and are net of the allowance for doubtful accounts, and self-insured deposits.

Investments include the investment portfolio held to secure the payment of benefits in the future.

Property and equipment and intangible assets are stated at cost less accumulated depreciation.

Benefits liabilities represent an estimate based on assumptions used in the funding strategy for claims costs incurred and projected inflation. These figures are determined by estimation and extrapolation of current results for purposes of interim financial statements.

3. Statement of Operations

Assessments

The WCB receives two types of assessment revenue. Most employers pay an insurance premium with rates established based on prior years' experience. Assessment revenue for insured firms is recognized based on the requirement for employers to report and pay premiums periodically throughout the year based on actual assessable payroll and includes classified employers' premiums received up to the remittance due date of the 15th of the month following quarter end and a provision for amounts due but not yet reported by employers.

The federal and provincial government agencies and departments are self-insured. Rather than paying an insurance premium, they reimburse the WCB for claims costs incurred on their behalf plus an administrative fee. Self-insured revenue relates to amounts billed for the year to date of the calendar year.

Investment Income

Investment income consists of income from the long term investment portfolio (interest, dividends, gains and losses arising from foreign currency, realized and unrealized gains and losses). Unrealized gains and losses result from the change in fair value of an investment. Investment income is presented net of investment expenses.

Claims Costs Incurred

The estimates for short term disability, health care, rehabilitation, long term disability, and survivor benefits were derived as follows:

- Estimates for regular classified firms were estimated based on an extrapolation of year to date claim payments for current and prior years.
- Actual invoiced payments for self-insured firms were added to these estimates.

Growth in Present Value of Benefits Liability and Actuarial Experience Adjustments

Quarterly statements provide an estimate for the growth in present value based on the net interest rates of the prior year valuation and expected inflation for the quarter. There is an estimated provision for actuarial experience adjustments based on the extrapolation of year to date claims costs for current and prior years.

4. Cash Flow Statement

This statement summarizes cash receipts and disbursements from all sources.

5. Administration Expenses

Operating expenses are shown by Program Area (type of expenditure).

Glossary of Benefit Categories

Short Term Disability Benefits

All income benefits during the initial period after the injury, before the injury has stabilized, reached a plateau, or consolidated. The time at which an injury stabilizes depends on the type of injury and the workers' condition. Short-term disability benefits include income benefits during a rehabilitation period.

Long Term Disability Benefits

All income benefits after the short-term disability benefits have ceased and after the injury is deemed by the Board to be sufficiently stabilized, to have reached a plateau, or to have consolidated. Long-term disability benefits include lifetime pension awards, lump sum functional impairment awards, interim earnings replacement awards, and extended earnings replacement benefits.

Survivor Benefits

All benefits after the death of the worker provided to the surviving spouse, children, other dependents or the workers' estate, including income benefits, lump sum benefits, education benefits, and funeral costs.

Health Care Benefits

All benefits related to providing medical aid or health care to the injured worker, including items such as hospital charges, physician fees, drugs, and physical therapy.

Rehabilitation Benefits

All amounts related to the rehabilitation of an injured worker, including vocational and psychological rehabilitation costs. Rehabilitation benefits exclude income benefits to the injured worker during the rehabilitation period.

Glossary of Administration Expenses by Program Area

Salaries & Staff Expense:

Salaries, vacation pay, overtime, group insurance, hospital/medical benefits, CPP, employment insurance, superannuation, sitting fees, long term disability, standby pay, voluntary retirement, recruitment, recognition, arrangements, relocation costs

Professional Fees:

Audit fees, consultants, and legal fees

Depreciation:

Depreciation of the fixed assets over their useful life

Projects:

General, projects

Supplies:

Photocopying, postage and courier, computer supplies, office supplies, records and periodicals

Building Operations:

Repairs and maintenance, rents, supplies, cleaning, utilities, taxes, insurance, rental of equipment, equipment leases and miscellaneous

Communications:

Advertising, photocopying, art services, printing, art services, telephone services, smart phones and data line communications

Services Contracted:

Maintenance and services of equipment, services contracted for temporary backfill of vacant staff positions

Travel and Accommodations:

Accommodations, meals, travel, room rental for hearings, workers and witnesses travel expenses

Training and Development:

Photocopying, postage and courier, training aids, course fees and books, accommodations, travel, membership dues