## Workers' Compensation Board of Nova Scotia Summary of Financial Results First Quarter 2013

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#### SUMMARY OF FINANCIAL RESULTS FIRST QUARTER 2013

#### **Statement of Financial Position**

The Board's asset base at March 31, 2013 was \$1,250.8 million in comparison to \$1,134.8 million at March 31, 2012. This \$116.0 million increase was mainly due to an increase in the market value of investments.

Benefits for injuries occurring during the year are paid in the year of injury and, for some workers, for many years in the future. The WCB maintains an investment portfolio to secure the payment of benefits in the future. The WCB's benchmark investment portfolio asset mix as at March 31, 2013 includes equity at 60%, fixed income at 30% and real estate at 10%.

Benefits liabilities have increased \$34.3 million from March 31, 2012 to March 31, 2013. These liabilities have been estimated based on an extrapolation of year to date claims payments for current and prior years. Benefits liabilities estimates could vary significantly when the annual valuation is prepared by an independent actuarial consultant at year end.

#### **Statement of Operations and Unfunded Liability**

Revenues exceeded expenses by \$47.3 million for the quarter ended March 31, 2013, decreasing the unfunded liability. The excess revenue is primarily driven by first quarter investment returns. The unfunded liability represents the excess of liabilities over assets. The current funding strategy, approved in June 2012, anticipates a comprehensive loss for 2013 of \$2.4 million.

#### Revenue

Assessment revenue year to date is \$71.0 million, an increase of \$1.7 million (2.4%) versus the same period in 2012. This \$1.7 million increase reflects increased insured firms' assessment premium revenue. There was no change in self insured revenue over the same period in 2012.

Investment income year to date is \$55.5 million, a decrease of \$0.6 million over the same period in 2012. Investment income is derived from income on long term investments managed by external investment managers and is the result of interest and dividends of \$9.9 million, realized gains of \$8.9 million, unrealized gains of \$36.0 million, currency overlay gains of \$2.6 million and unrealized currency overlay losses of \$1.0 million less \$0.9 million in management fees. The three month return was 4.8%.

#### Claims Costs Incurred and Growth in Present Value of Benefits Liability

Claims costs incurred of \$49.0 million are an increase of \$0.4 million (0.7%) over year to date 2012 and are estimated based on an extrapolation of year to date claims payments for current and prior years' injuries.

The year to date net growth in the present value of the benefits liability and actuarial adjustments was \$15.6 million. The growth component was \$28.4 million and the estimated favourable actuarial experience adjustments total \$12.8 million. Favourable experience adjustments are currently projected in all of the benefits categories. These estimated adjustments could vary significantly when the annual valuation is prepared by an independent actuarial consultant.

#### Administrative Expenditures (Operating, Projects, and Capital)

Year to date administrative expenditures were \$10.9 million with a \$3.3 million favourable variance from the \$14.2 million year to date budget estimate. Favourable variances relate mainly to the timing of project and capital expenditures of \$ 2.4 million and the remaining \$0.9 million variance relating to salaries, depreciation, and smaller amounts in other areas. These variances are expected to be utilized by the end of the year, with the exception of about \$0.3 million relating to depreciation expense.

#### **Legislative Obligations**

Legislated Obligations expenditures were \$ 3.3 million with a \$ 0.3 million favourable variance from the year to date budget estimate. This is mainly attributable to the Occupational Health and Safety and the Workers Compensation Appeals Tribunal having expenditures less than budgeted.

#### **Statement of Cash Flow**

The Statement of Cash Flows demonstrates the use of cash for the year to date on a comparative basis. Total Bank indebtedness was \$6.0 million at March 31, 2013, an increase of \$4.6 million from the March 31, 2012 cash position.

# WORKERS' COMPENSATION BOARD OF NOVA SCOTIA STATEMENT OF FINANCIAL POSITION AS AT

		MARCH 31 2013 (Unaudited) (\$000s)		MARCH 31 2012 (Unaudited) (\$000s)	ı	DECEMBER 31 2012 (Audited) (\$000s)
				Assets		
Receivables Investments Property and equipment Intangible assets	\$ - \$_	23,655 1,222,397 4,241 504 1,250,797	\$ - \$_	23,012 1,106,678 4,356 778 1,134,824	\$ \$_	24,129 1,166,891 4,421 570 1,196,011
		Liabilitie	es a	nd Unfunded Li	abil	lity
Bank indebtedness Payables and accruals Lease liabilities Post employment benefits Benefits liabilities	\$	6,014 15,723 83 23,676 1,756,216	\$	1,381 15,587 146 22,590 1,721,954	\$	1,168 23,602 92 23,228 1,752,308
Deferred Revenue Unfunded liability	_	1,801,712 6,124 (557,039)	_	1,761,658 5,041 (631,875)	_	1,800,398 - (604,387)
	\$_	1,250,797	\$_	1,134,824	\$_	1,196,011

#### WORKERS' COMPENSATION BOARD OF NOVA SCOTIA STATEMENT OF OPERATIONS AND UNFUNDED LIABILITY FOR THE THREE MONTHS ENDED MARCH 31 (UNAUDITED)

		FIRST QUARTER 2013 (\$000s)		FIRST QUARTER 2012 (\$000s)
Revenue	\$	70,961	\$	69,290
Assessments	Ф	•	Φ	•
Investment income		55,549		56,105
		126,510		125,395
Expenses				
Claims costs incurred				
Short-term disability		9,070		10,380
Long-term disability		24,095		23,552
Survivor benefits		1,379		1,173
Health care		14,293		13,348
Rehabiliation		182	_	207
		49,019		48,660
Growth in present value of benefits liabilities				
and actuarial adjustments		16,789		28,070
Administration costs		9,895		10,506
System support		173		211
Legislated obligations		3,286	_	3,218
		79,162		90,665
Comprehensive income		47,348		34,730
Unfunded liability, beginning of period		(604,387)	_	(666,605)
Unfunded liability, end of period	\$	(557,039)	\$	(631,875)

# WORKERS' COMPENSATION BOARD OF NOVA SCOTIA STATEMENT OF OPERATIONS AND COMPREHENSIVE INCOME FOR THE THREE MONTHS ENDED MARCH 31 AND THE FORECAST & FUNDING STRATEGY FORECAST FOR THE YEAR ENDING DECEMBER 31, 2013 (UNAUDITED)

		YTD 2013 (\$000s)		YTD 2012 (\$000s)		FORECAST* 2013 (\$000s)		BUDGET 2013 (\$000s)
REVENUE	Φ.	70.004	Φ	00.000	Φ.	005.000	Φ.	005.000
ASSESSMENTS INVESTMENT INCOME	\$	70,961	\$	69,290	\$	305,886	Ф	305,886
INVESTIMENT INCOME	-	55,549	-	56,105	-	84,890	_	84,890
	_	126,510		125,395	_	390,776	_	390,776
EXPENSES								
CLAIMS COSTS INCURRED								
SHORT-TERM DISABILITY		9,070		10,380		39,875		39,875
LONG-TERM DISABILITY		24,095		23,552		98,231		98,231
SURVIVOR BENEFITS		1,379		1,173		5,423		5,423
HEALTH CARE		14,293		13,348		56,120		56,120
REHABILITATION	-	182		207	-	949	_	949
		49,019		48,660		200,598		200,598
GROWTH IN PRESENT VALUE OF BENEFITS LIABIL	ITIES							
AND ACTUARIAL ADJUSTMENTS		16,789		28,070		130,518		130,518
ADMINISTRATION COSTS		9,895		10,506		47,220		46,920
SYSTEM SUPPORT		173		211		960		946
LEGISLATED OBLIGATIONS		3,286		3,218		13,789		14,195
	-	79,162	-	90,665	-	393,085	_	393,177
COMPREHENSIVE INCOME (LOSS)	\$_	47,348	\$_	34,730	\$_	(2,309)	§ _	(2,401)

<sup>\*</sup>Based on the Forecast approved June 2012 by the BOD. This forecast is anticipated to be updated in June 2013 in conjunction with the review of the 2014 plan, administrative budget and funding strategy.

#### WORKERS' COMPENSATION BOARD OF NOVA SCOTIA STATEMENT OF CASH FLOWS FOR THE THREE MONTHS ENDED MARCH 31

	N	IARCH 31 2013 (\$000's)	MARCH 31 2012 (\$000's)
Operating Activities			
Cash received from: Employers, for assessments Investment income	\$	76,725 20,539 97,264	\$ 70,189 18,845 89,034
Cash paid to: Claimants or third parties on their behalf Suppliers, for administrative and other goods and services		(60,277) (21,294) (81,571)	 (59,070) (11,118) (70,188)
Net cash provided by operating activities		15,693	 18,846
Investing Activities			
Increase in investments Cash paid for: Purchase of equipment		(20,492) (47)	 (18,809) (52)
Net cash used in investing activities		(20,539)	 (18,861)
Net increase in bank indebtedness		(4,846)	(15)
(Bank indebtedness), beginning of year		(1,168)	 (1,366)
(Bank indebtedness), year-to-date	\$	(6,014)	\$ (1,381)

#### Administration and Other Expenses Summary For the 3 Periods Ending March 31, 2013

Dua manu Amaa	2013 Actual	2013 Budget	2013 YTD	2013 %	2012 Actual	2013 Original	2013 Forecast
Program Area	YTD	YTD	Variance	Variance	YTD	Budget	2013 Forecast
Salary & Staff Expense	\$8,308,142	\$8,575,712	(\$267,570)	(3.12%)	\$8,121,575	\$35,396,014	\$35,396,014
Communications	99,104	167,266	(68,162)	(40.75%)	312,844	1,543,091	1,543,091
Services Contracted	334,489	401,768	(67,280)	(16.75%)	371,595	1,774,250	1,774,250
Training & Development	123,184	181,719	(58,535)	(32.21%)	194,901	1,079,593	1,079,593
Supplies	197,292	220,621	(23,329)	(10.57%)	225,272	901,790	901,790
Travel & Accommodation	167,614	184,431	(16,817)	(9.12%)	195,176	930,688	930,688
Building Operations	557,605	560,798	(3,194)	(0.57%)	631,197	2,243,516	2,243,516
Professional Fees	576,778	558,630	18,149	3.25%	573,882	2,335,784	2,635,784
Depreciation	283,261	428,861	(145,600)	(33.95%)	370,656	1,715,444	1,415,444
Projects	225,515	285,572	(60,057)	(21.03%)	191,982	1,000,000	1,300,000
	\$10,872,983	\$11,565,379	(\$692,396)	(5.99%)	\$11,189,081	\$48,920,170	\$49,220,170
				//			
Capital - WCB	\$46,755	. , ,	(\$968,245)	(95.39%)			
Capital - WCB Projects	0	1,600,000	(1,600,000)	(100.00%)	0	1,650,000	1,000,000
	\$10,919,738	\$14,180,379	(\$3,260,641)	(22.99%)	\$11,241,281	\$51,585,170	\$51,235,170
	<b>\$10,010,100</b>	ψ14,100,010	(\$0,200,041)	(22.0070)	ψ11,2-1,201	ψο 1,000,110	<b>\$01,200,110</b>
Office of the Employer Advisor	\$84,900	\$84,500	\$400	0.47%	\$82,000	\$338,000	\$344,760
Office of the Worker Counsellor	84,900	. ,	400	0.47%		. ,	
Workplace Safety and Insurance System	3,457	33,081	(29,624)	(89.55%)	34,128	· · · · · ·	,
, , , , , , , , , , , , , , , , , , , ,	,	ŕ	, , ,	,		,	,
	\$173,257	\$202,081	(\$28,824)	(14.26%)	\$211,128	\$945,540	\$959,520
Occupational Health & Safety	\$2,106,000	. , ,	(\$184,000)	(8.03%)	\$2,128,000	. , ,	. , ,
Workers Advisers Program	689,000		(9,000)	(1.29%)	673,000		, ,
Workers' Compensation Appeals Tribunal	419,000		(91,000)	(17.84%)	367,000		, ,
Injured Workers' Associations	73,000	51,000	22,000	43.14%	50,000	204,000	292,000
	¢2 207 000	\$2 E40 000	(\$252,000)	(7.200/)	¢2 240 000	\$4.4.40E.470	£42 700 000
	\$3,287,000	\$3,549,000	(\$262,000)	(7.38%)	\$3,218,000	\$14,195,476	\$13,789,000
	*	A	(44		A44070 400	A00 T00 100	A0E 000 000
	\$14,379,995	\$17,931,460	(\$3,551,465)	(19.81%)	\$14,670,409	\$66,726,186	\$65,983,690

#### \*Notes:

Total Administration cost (as above)
 Decrease in liability for future Admin costs
 Total Admin, Per Financial Statement

\$10,872,983 (977,767) \$9,895,216

#### Variance Analysis – By Program Area

Q1 - 2013

#### Salaries & Staff Expense

Actual	Budget	Var.\$	Var.%
\$8,308,142	\$8,575,712	(\$267,570)	(3.12%)

#### Variance Breakdown:

Salary and Benefits (\$365,500)
Staff Expense 117,000
Overtime (19,000)
Total Variance (\$267,500)

Salary and Benefits were net under budget \$365,500 for the total WCB, which includes an accrual of approximately \$165,000 for the Collective Bargaining. The net favourable variance of \$365,500 resulted from staffing vacancies of \$308,000 combined with \$57,500 post-employment benefits being under budget based on a lower discount rate from 4.6% to 4.0%. The following departments were under spent due to the following 20 staffing variances for some portion of time during the first quarter: Health & Extended Benefits: Team Support, Case Manager; Large Workplace: Workplace Consultant, Return to Work Assistant, 2 Case Managers, Adjudicator; Central Services: an Integrated Service Associates, Team Support; Human Resources: timing of budgeted amounts; Communications: 2 Communications Advisors; Corporate Development: Policy Analyst and Director; Information Technology Services: Programmer/Developer; Business Intelligence: Statistical Research Officer; Legal Services: Senior Third Party Adjustor; Internal Appeals: Team Support.

Staff Expense was over spent \$117,000 mainly due to timing of requirements for Staffing Arrangements.

Sitting fees budget was over spent \$9,500 due to allocation of budgeted funds and timing of meetings.

#### **Communications**

Actual	Budget	Var.\$	Var.%
\$99,104	\$167,266	(\$68,162)	(40.75%)

Communications is underspent \$43,000 mainly due to the timing of advertising campaigns which can vary from quarter to quarter. Administration is under spent \$7,000 due to fewer requirements for printing of WCB forms. The remaining \$18,000 relates to timing and the favourable variances were spread amongst Workplace Services, Central Services and ITS.

#### **Services Contracted**

Actual	Budget	Var.\$	Var.%
\$334,489	\$401,768	(\$67,280)	(16.75%)

The under spent variance was mainly due to the following departments: ITS \$51,000 relating to the timing of maintenance agreements and Workplace Services under spent \$17,000 due to Nova Scotia Business Registry and Canada Revenue Agency expenses less than anticipated.

#### **Training & Development**

Actual	Budget	Var.\$	Var.%
\$123,184	\$181,719	(\$58,535)	(32.21%)

Health and Extended Benefits was under spent \$55,000 related to the timing of outreach and doctors training activities expected to be spent later in the year. Leadership & Governance under spent \$9,000 and Internal Appeals \$8,000 related to training expected to be utilized later in year. Human Resources were over spent \$13,000 due to the timing of Leadership Capacity Development training which occurred earlier in the year.

#### **Depreciation**

Actual	Budget	Var.\$	Var.%
\$283,261	\$428,861	(\$145,600)	(33.95%)

Depreciation was based on existing assets and actual purchases for the quarter. Variance was due to less capitalization than planned on 2012 projects. Depreciation is forecasted to be \$300,000 under budget at year end.

#### <u>Projects</u>

Actual	Budget	Var.\$	Var.%		
\$225,515	\$285,572	(\$60,057)	(21.03%)		

These were the actual expenditures for the first quarter. See Appendix A for spending and budget details by project.

#### **System Support**

Actual	Budget	Var.\$	Var.%
\$173,257	\$202,081	(\$28,824)	(14.26%)

These expenditures relate to internal resources provided to support WSIS and expenditures and accruals related to external resources of the Office of the Employer Advisor (OEA) and the Office of the Worker Counsellor (OWC).

#### Occupational Health & Safety (OH&S)

Actual	Budget	Var.\$	Var.%	
\$2,106,000	\$2,290,000	(\$184,000)	(8.03%)	

The expense represents one quarter of the total estimated expense to WCB for the 2013 fiscal year of \$8,679,000. The estimated expense was based on 25% of the 2012/13 final forecast provided by the Province of Nova Scotia as at March 31, 2013 plus 75% of the 2013/2014 budget, as published by the Province of Nova Scotia as at April 5, 2013.

#### Workers' Compensation Appeals Tribunal (WCAT)

Actual Budget Va		Var.\$	Var.%
\$419,000	\$510,000	(\$91,000)	(17.84%)

This amount relates the first quarter invoice for WCAT as provided by the Department of Justice.

#### Injured Workers' Associations (IWA) - Funding

Actual	Budget	Var.\$	Var.%
\$73,000	\$51,000	\$22,000	43.14%

The expense represents one quarter of the total estimated expense to WCB for the 2013 fiscal year of \$292,000. The estimated expense was based on 25% of the 2012/13 final forecast provided by the Province of Nova Scotia as at March 31, 2013 plus 75% of the 2013/2014 budget, as published by the Province of Nova Scotia as at April 5, 2013.

#### Workers' Advisers Program (WAP)

Actual	Budget	Var.\$	Var.%
\$689,000	\$698,000	(\$9,000)	(1.29%)

The expense represents one quarter of the total estimated expense to WCB for the 2013 fiscal year of \$2,780,000. The estimated expense was based on 25% of the 2012/13 final forecast provided by the Province of Nova Scotia as at March 31, 2013 plus 75% of the 2013/2014 budget, as published by the Province of Nova Scotia as at April 5, 2013.

APPENDIX A: Worker's Compensation Board of Nova Scotia

Project Expenditure Summary

For the 3 Periods Ending March 31, 2013

Project Number / Name	2013 Actual YTD	2013 Budget YTD	2013 YTD Variance	2013 % YTD Variance	2013 Annual Budget
082203 SDM: Program Office/Team  Description:	\$23,956 Status Report:	\$20,660	\$3,296	15.95%	\$30,000
Salary dollars for internal resources dedicated to SDM Project & Program work, including subject matter expert, training, and support.	1 term Busines performance re	s Intelligence re eporting softwar o small differen	re. This project	will wrap up A	
112201 SDM: ITS Application Architecture	\$0	\$0	\$0	0.00%	\$0
Description:	Status Report:	ΨΟ	ΨΟ	0.0070	ΨΟ
Documentation of existing ITS systems to better understand impacts of phased modernization approach. Also includes development of future target application architecture state and roadmap to achieve.		oped up on this idered closed p			hase of the
112203 Assessment Rate Setting Review	\$823	\$0	\$823	100.00%	\$0
Description:  • Multi-year project to investigate and implement changes to Assessment Rate Setting Model to ensure appropriate responsiveness and incent improvements in safety culture.		mained open in Variance is du 013.			~
112209 Appeal Review Project	\$0	\$0	\$0	0.00%	\$0
Description:  • Project to review the current approach to resolving internal appeals to determine if changes to process, roles, and/or structure are necessary/appropriate to support early resolution or informal resolution of issues.  Status Report:  Project launched Q4 2011 and this phase closed in Q4 2012. Project remained open into 2013 pending transfer of salary costs to phase 2 this project for the term Hearing Officer position. Project considered closed pending paperwork.			to phase 2 of		
122201 NS Occupational Health & Safety Strategy	\$63,649	\$70,000	(\$6,351)	(9.07%)	\$70,000
Description:  • Project to develop a 2013-2018 Occupational Health and Safety Strategy for Nova Scotia.	Status Report: Project launch is due to cost	ed in Q1 2012 savings in trave	and will contin	ue into 2013. ernal consulta	Budget variance
122202 Centralized Expedited Surgery	\$51	\$0	\$51	100.00%	\$0
Description:     Project to further define the Centralized Expedited Surgery model.	Status Report: Project launch		and this phase	is considered	closed pending
122203 Privacy Report Response Project	<b>\$000</b>	¢o 200	(¢7 242)	(00.470/)	¢10,000
122203 Privacy Report Response Project  Description:	\$888 Status Report:	\$8,200	(\$7,312)	(89.17%)	\$10,000
Project to implement the 21 recommendations put forth in the Privacy Review Officer's report within the timelines specified in WCB's response to the PRO.	Project launch is due to cost	ed in late Q1 2 savings in trave s initially plann	el and no requi	rement for ext	

122204 Small / Medium Activity Roadmap to					
Transformation	\$289	\$3,000	(\$2,711)	(90.37%)	\$3,000
Description:	Status Report:				
Project to develop an implementation roadmap which will identify a detailed list of initiatives that will need to be completed in order to meet the service needs of small and medium workplaces.			012 and official equired than ant		Q1 2013. Budget
10000E Application Applications Discoul	<b>#4.005</b>	Φ0	<b>#4.005</b>	400.000/	Φ0
122205 Application Architecture - Phase II  Description:	\$1,685 Status Report:	\$0	\$1,685	100.00%	\$0
· ·	-	nd in andy O2	2012 and is son	sidorod slosa	d nonding
<ul> <li>Project to conduct technical exploration and confirm key assumptions regarding the nature and role of technology</li> </ul>			cternal training		
approaches identified during Phase 1.	these external			costs. varian	ice is due to
approaches rachanea daring mase 1.	unese externar		•		
122206 Application Architecture - Phase III	<u>۴</u> ۵ ا	¢17.000	(\$47,000)	(400.000/)	<b>\$50,000</b>
Description:	\$0   Status Report:	\$17,000	(\$17,000)	(100.00%)	\$50,000
Project to engage external partner for MS SharePoint	· -	ed in O3 2012	and will continu	ie into 2013 v	vith work on
expertise and advance the evolution architecture through	1 -				ie to a later than
use of new technologies for creating web service for the	_		external Sharel		
Rate Setting Enhancements project.					
	ļ				
122207 Enhanced Medical Advisory Services - Pilot	\$10,800	\$15,000	(\$4,200)	(28.00%)	\$20,000
Description:	Status Report:				
Project to pilot additional medical advisory services in	Project launche	ed in Q4 2012	and is expected	l to close in Q	2 2013.
Health & Social Services Unit to provide more timely and	Variance is due	e to small diffe	erence in salary	for medical a	dvisor than was
effective support to the RTW process.	anticipated.				
122209 Internal Annual Pavious Project Phase II	C400 440	<b>6407.070</b>	(#C CEO)	(F.O.40()	¢000 007
122208 Internal Appeal Review Project - Phase II  Description:	\$120,413   Status Report:	\$127,072	(\$6,659)	(5.24%)	\$923,807
Project to implement recommendations from the first	-	ed in O4 2012	and will continu	ıe into 2013 8	2014 The
phase of the Internal Appeal Review project. Key areas			travel and offic		
linclude new Coaching Model, Plain Language Decision	anticipated for	Q1 2013.			quirca triari
include new Coaching Model, Plain Language Decision Framework, and Refocus of Internal Appeals.	anticipated for	Q1 2013.			quirea triari
	anticipated for	Q1 2013.			quired than
Framework, and Refocus of Internal Appeals.	·		(\$13,679)	(82.20%)	
	\$2,961 Status Report:	Q1 2013. \$16,640	(\$13,679)	(82.20%)	\$100,000
Framework, and Refocus of Internal Appeals.  132201 Rate Enhancements Project - Phase II	\$2,961 Status Report:	\$16,640	(\$13,679) 2013 and will o	, , , , , ,	\$100,000
Framework, and Refocus of Internal Appeals.  132201 Rate Enhancements Project - Phase II  Description:	\$2,961 Status Report: Project launche	\$16,640 ed early in Q1	2013 and will o	ontinue throu	\$100,000
Framework, and Refocus of Internal Appeals.  132201 Rate Enhancements Project - Phase II  Description:  • Implementation of two key programs approved in the	\$2,961 Status Report: Project launche part of 2014.	\$16,640 ed early in Q1 As it has taken	2013 and will o	continue throu	\$100,000 ughout 2013 &
Framework, and Refocus of Internal Appeals.  132201 Rate Enhancements Project - Phase II  Description:  • Implementation of two key programs approved in the first phase of this project - Practice Incentives Rebate	\$2,961 Status Report: Project launche part of 2014. A the developme been unable to	\$16,640 ed early in Q1 As it has taken nt of the new nowe on to or	2013 and will o	continue throuticipated to co	\$100,000 ughout 2013 & omplete work on onger), we have
Framework, and Refocus of Internal Appeals.  132201 Rate Enhancements Project - Phase II  Description:  • Implementation of two key programs approved in the first phase of this project - Practice Incentives Rebate	\$2,961 Status Report: Project launche part of 2014. A the developme	\$16,640 ed early in Q1 As it has taken nt of the new nowe on to or	2013 and will o longer than an web service (ap	continue throuticipated to co	\$100,000 ughout 2013 & omplete work on onger), we have
Framework, and Refocus of Internal Appeals.  132201 Rate Enhancements Project - Phase II  Description:  • Implementation of two key programs approved in the first phase of this project - Practice Incentives Rebate pilot and Conditional Surcharge Refund Program.	\$2,961   Status Report: Project launche part of 2014. At the developme been unable to budgeted mone	\$16,640 ed early in Q1 As it has taken nt of the new o move on to or ey for Q1.	2013 and will or longer than and web service (apther parts of the	continue throu ticipated to co prox 4 mths le project that	\$100,000 ughout 2013 & complete work on onger), we have we had
Framework, and Refocus of Internal Appeals.  132201 Rate Enhancements Project - Phase II  Description:  • Implementation of two key programs approved in the first phase of this project - Practice Incentives Rebate pilot and Conditional Surcharge Refund Program.  132202 Centralized Surgery Services - Phase II	\$2,961   Status Report: Project launche part of 2014. At the developme been unable to budgeted mone	\$16,640 ed early in Q1 As it has taken nt of the new nowe on to or	2013 and will o longer than an web service (ap	continue throuticipated to co	\$100,000 ughout 2013 & omplete work on onger), we have
Framework, and Refocus of Internal Appeals.  132201 Rate Enhancements Project - Phase II  Description:  • Implementation of two key programs approved in the first phase of this project - Practice Incentives Rebate pilot and Conditional Surcharge Refund Program.  132202 Centralized Surgery Services - Phase II  Description:	\$2,961  Status Report: Project launche part of 2014. At the developme been unable to budgeted mone \$0  Status Report:	\$16,640 ed early in Q1 As it has taken nt of the new o move on to or ey for Q1. \$8,000	2013 and will of longer than an web service (apther parts of the (\$8,000)	continue throu ticipated to co prox 4 mths le project that (100.00%)	\$100,000  Ughout 2013 & complete work on onger), we have we had  \$106,500
Framework, and Refocus of Internal Appeals.  132201 Rate Enhancements Project - Phase II  Description:  • Implementation of two key programs approved in the first phase of this project - Practice Incentives Rebate pilot and Conditional Surcharge Refund Program.  132202 Centralized Surgery Services - Phase II  Description:  • Project to implement the Centralized Surgery Services	\$2,961  Status Report: Project launche part of 2014. At the developme been unable to budgeted mone  \$0  Status Report: Project launche	\$16,640 ed early in Q1 As it has taken nt of the new o move on to or ey for Q1. \$8,000	2013 and will of longer than any web service (apther parts of the (\$8,000)	continue throusticipated to coprox 4 mths less project that	\$100,000  Ighout 2013 & omplete work on onger), we have we had  \$106,500
Framework, and Refocus of Internal Appeals.  132201 Rate Enhancements Project - Phase II  Description:  • Implementation of two key programs approved in the first phase of this project - Practice Incentives Rebate pilot and Conditional Surcharge Refund Program.  132202 Centralized Surgery Services - Phase II  Description:	\$2,961  Status Report: Project launche part of 2014. At the developme been unable to budgeted mone  \$0  Status Report: Project launche need for extern	\$16,640  ed early in Q1 As it has taken nt of the new o move on to or ey for Q1.  \$8,000  ed early in Q1 hal consulting	2013 and will of longer than an web service (apther parts of the (\$8,000)	continue throusticipated to coprox 4 mths less project that	\$100,000  Ighout 2013 & omplete work on onger), we have we had  \$106,500
Framework, and Refocus of Internal Appeals.  132201 Rate Enhancements Project - Phase II  Description:  • Implementation of two key programs approved in the first phase of this project - Practice Incentives Rebate pilot and Conditional Surcharge Refund Program.  132202 Centralized Surgery Services - Phase II  Description:  • Project to implement the Centralized Surgery Services	\$2,961  Status Report: Project launche part of 2014. At the developme been unable to budgeted mone  \$0  Status Report: Project launche	\$16,640  ed early in Q1 As it has taken nt of the new o move on to or ey for Q1.  \$8,000  ed early in Q1 hal consulting	2013 and will of longer than any web service (apther parts of the (\$8,000)	continue throusticipated to coprox 4 mths less project that	\$100,000  Ighout 2013 & omplete work on onger), we have we had  \$106,500
Framework, and Refocus of Internal Appeals.  132201 Rate Enhancements Project - Phase II  Description:  • Implementation of two key programs approved in the first phase of this project - Practice Incentives Rebate pilot and Conditional Surcharge Refund Program.  132202 Centralized Surgery Services - Phase II  Description:  • Project to implement the Centralized Surgery Services Program (CSSP).	\$2,961  Status Report: Project launche part of 2014. At the developme been unable to budgeted mone \$0  Status Report: Project launche need for exterr close in Q2 20:	\$16,640  ed early in Q1  As it has taken int of the new is move on to or ey for Q1.  \$8,000  ed early in Q1 hal consulting 13.	2013 and will of longer than any web service (apther parts of the (\$8,000)	continue throuticipated to coprox 4 mths less project that (100.00%) due to lower avel. Project	\$100,000  Ughout 2013 & complete work on onger), we have we had  \$106,500  Ithan anticipated expected to
Framework, and Refocus of Internal Appeals.  132201 Rate Enhancements Project - Phase II  Description:  • Implementation of two key programs approved in the first phase of this project - Practice Incentives Rebate pilot and Conditional Surcharge Refund Program.  132202 Centralized Surgery Services - Phase II  Description:  • Project to implement the Centralized Surgery Services	\$2,961  Status Report: Project launche part of 2014. At the developme been unable to budgeted mone  \$0  Status Report: Project launche need for extern	\$16,640  ed early in Q1 As it has taken nt of the new o move on to or ey for Q1.  \$8,000  ed early in Q1 hal consulting	2013 and will of longer than any web service (apther parts of the (\$8,000)	continue throusticipated to coprox 4 mths less project that	\$100,000  Ighout 2013 & omplete work on onger), we have we had  \$106,500
Framework, and Refocus of Internal Appeals.  132201 Rate Enhancements Project - Phase II  Description:  Implementation of two key programs approved in the first phase of this project - Practice Incentives Rebate pilot and Conditional Surcharge Refund Program.  132202 Centralized Surgery Services - Phase II  Description: Project to implement the Centralized Surgery Services Program (CSSP).  132203 Application Architecture - Phase IV  Description:	\$2,961  Status Report: Project launche part of 2014. At the developme been unable to budgeted mone  \$0  Status Report: Project launche need for extern close in Q2 20:  \$0  Status Report:	\$16,640  ed early in Q1 As it has taken nt of the new of move on to or ey for Q1.  \$8,000  ed early in Q1 nal consulting 13.	2013 and will of longer than any web service (apther parts of the (\$8,000)	continue throuticipated to coprox 4 mths less project that (100.00%) due to lower avel. Project	\$100,000  Ighout 2013 & omplete work on onger), we have we had  \$106,500  Than anticipated expected to
Framework, and Refocus of Internal Appeals.  132201 Rate Enhancements Project - Phase II  Description:  • Implementation of two key programs approved in the first phase of this project - Practice Incentives Rebate pilot and Conditional Surcharge Refund Program.  132202 Centralized Surgery Services - Phase II  Description:  • Project to implement the Centralized Surgery Services Program (CSSP).	\$2,961  Status Report: Project launche part of 2014. At the developme been unable to budgeted mone so Status Report: Project launche need for extern close in Q2 20:  Status Report: Project launche part so so status Report: Project launche so so status Report: Project launche so	\$16,640  ed early in Q1 As it has taken nt of the new of move on to or ey for Q1.  \$8,000  ed early in Q1 nal consulting 13.	2013 and will of longer than any web service (apther parts of the (\$8,000)	continue throuticipated to coprox 4 mths less project that (100.00%) due to lower avel. Project	\$100,000  Ughout 2013 & complete work on onger), we have we had  \$106,500  Ithan anticipated expected to
Framework, and Refocus of Internal Appeals.  132201 Rate Enhancements Project - Phase II  Description:  Implementation of two key programs approved in the first phase of this project - Practice Incentives Rebate pilot and Conditional Surcharge Refund Program.  132202 Centralized Surgery Services - Phase II  Description: Project to implement the Centralized Surgery Services Program (CSSP).  132203 Application Architecture - Phase IV  Description: Project to bring WCB to full team readiness to progress	\$2,961  Status Report: Project launche part of 2014. At the developme been unable to budgeted mone so Status Report: Project launche need for extern close in Q2 20:  Status Report: Project launche part so so status Report: Project launche so so status Report: Project launche so	\$16,640  ed early in Q1 As it has taken nt of the new of move on to or ey for Q1.  \$8,000  ed early in Q1 nal consulting 13.	2013 and will of longer than any web service (apther parts of the (\$8,000)	continue throuticipated to coprox 4 mths less project that (100.00%) due to lower avel. Project	\$100,000  Ighout 2013 & omplete work on onger), we have we had  \$106,500  Than anticipated expected to

132204 Service Culture / Excellence Project	\$0	\$0	\$0	0.00%	\$250,000
Description:	Status Report:				
Develop a well-defined, clearly articulated, shared understanding of what great service means at the WCB by engaging leaders and employees in the development of evolving our service principles to help achieve our vision.	Project launch Q1.	ed late in Q1 2	013. No mone	y was budgete	ed to be spent in
Total Assigned Projects	\$225,515	\$285,572	(\$60,057)	(21.03%)	\$2,263,307
Anticipated Requests:					
New Knowledge Management					\$85,000
***Unassigned Project Budget					301,693
Total Projects	\$225,515	\$285,572	(\$60,057)	(21.03%)	\$2,650,000

#### **Notes to Quarterly Financial Statements**

#### 1. <u>Basis of Presentation of Interim Financial Statements</u>

Interim financial statements should be read in conjunction with the most recent annual audited Financial Statements (December 31, 2012) and present the WCB's financial position and results of operations on a basis consistent with selected IFRS accounting policies as at and for the three months ended March 31, 2013, including 2012 comparative periods.

The interim financial statements are prepared on a basis consistent with annual financial statements with the exception of claims costs incurred and the growth in the present value of the benefits liabilities and actuarial experience adjustments. These figures were determined by an actuarial valuation for purposes of the annual financial statements and through estimation and extrapolation of current results for purposes of interim financial statements. In addition, these interim financial statements do not include all the information required for annual financial statements.

#### 2. <u>Statement of Financial Position</u>

Receivables include insured firms' premiums received up to the remittance due date of the 15<sup>th</sup> of the month following quarter end and an estimate for amounts due but not yet reported by employers, and self-insured employers receipts, and are net of the allowance for doubtful accounts, and self-insured deposits.

Investments include the investment portfolio held to secure the payment of benefits in the future.

Property and equipment and intangible assets are stated at cost less accumulated depreciation.

Benefits liabilities represent an estimate based on assumptions used in the funding strategy for claims costs incurred and projected inflation. These figures are determined by estimation and extrapolation of current results for purposes of interim financial statements.

#### 3. Statement of Operations

#### **Assessments**

The WCB receives two types of assessment revenue. Most employers pay an insurance premium with rates established based on prior years' experience. Assessment revenue for insured firms is recognized based on the requirement for employers to report and pay premiums periodically throughout the year based on actual assessable payroll and includes

classified employers' premiums received up to the remittance due date of the 15<sup>th</sup> of the month following quarter end and a provision for amounts due but not yet reported by employers.

The federal and provincial government agencies and departments are self-insured. Rather than paying an insurance premium, they reimburse the WCB for claims costs incurred on their behalf plus an administrative fee. Self insured revenue relates to amounts billed for the year to date of the calendar year.

#### **Investment Income**

Investment income consists of income from the long term investment portfolio (interest, dividends, gains and losses arising from foreign currency, realized and unrealized gains and losses). Unrealized gains and losses result from the change in fair value of an investment. Investment income is presented net of investment expenses.

#### **Claims Costs Incurred**

The estimates for short term disability, health care, rehabilitation, long term disability, and survivor benefits were derived as follows:

- Estimates for regular classified firms were estimated based on an extrapolation of year to date claim payments for current and prior years.
- Actual invoiced payments for self-insured firms were added to these estimates.

# **Growth in Present Value of Benefits Liability and Actuarial Experience Adjustments**

Quarterly statements provide an estimate for the growth in present value based on the net interest rates of the prior year valuation and expected inflation for the quarter. There is an estimated provision for actuarial experience adjustments based on the extrapolation of year to date claims costs for current and prior years.

#### 4. <u>Cash Flow Statement</u>

This statement summarizes cash receipts and disbursements from all sources.

#### 5. Administration Expenses

Operating expenses are shown by Program Area (type of expenditure).

#### **Glossary of Benefit Categories**

#### **Short Term Disability Benefits**

All income benefits during the initial period after the injury, before the injury has stabilized, reached a plateau, or consolidated. The time at which an injury stabilizes depends on the type of injury and the workers' condition. Short-term disability benefits include income benefits during a rehabilitation period.

#### **Long Term Disability Benefits**

All income benefits after the short-term disability benefits have ceased and after the injury is deemed by the Board to be sufficiently stabilized, to have reached a plateau, or to have consolidated. Long-term disability benefits include lifetime pension awards, lump sum functional impairment awards, interim earnings replacement awards, and extended earnings replacement benefits.

#### **Survivor Benefits**

All benefits after the death of the worker provided to the surviving spouse, children, other dependents or the workers' estate, including income benefits, lump sum benefits, education benefits, and funeral costs.

#### **Health Care Benefits**

All benefits related to providing medical aid or health care to the injured worker, including items such as hospital charges, physician fees, drugs, and physical therapy.

#### **Rehabilitation Benefits**

All amounts related to the rehabilitation of an injured worker, including vocational and psychological rehabilitation costs. Rehabilitation benefits exclude income benefits to the injured worker during the rehabilitation period.

#### **Glossary of Administration Expenses by Program Area**

#### Salaries & Staff Expense:

Salaries, vacation pay, overtime, group insurance, hospital/medical benefits, CPP, employment insurance, superannuation, sitting fees, long term disability, standby pay, voluntary retirement, recruitment, recognition, arrangements, relocation costs

#### **Professional Fees:**

Audit fees, consultants, and legal fees

#### Depreciation:

Depreciation of the fixed assets over their useful life

#### **Projects:**

General, projects

#### Supplies:

Photocopying, postage and courier, computer supplies, office supplies, records and periodicals

#### **Building Operations:**

Repairs and maintenance, rents, supplies, cleaning, utilities, taxes, insurance, rental of equipment, equipment leases and miscellaneous

#### **Communications:**

Advertising, photocopying, art services, printing, telephone services, smart phones and data line communications

#### **Services Contracted:**

Maintenance and services of equipment, services contracted for temporary backfill of vacant staff positions

#### **Travel and Accommodations:**

Accommodations, meals, travel, room rental for hearings, workers and witnesses travel expenses

#### **Training and Development:**

Supply costs for training aids, course fees, books, training related accommodations, training related travel, training related meals and corporate and staff membership dues