

Our System Performance

At a Glance



The Workplace Safety and Insurance System is made up of the Workers’ Compensation Board of Nova Scotia, the Department of Labour, Skills and Immigration, the Workers’ Compensation Appeals Tribunal, and the Workers’ Advisers Program.

Together, the partners work toward shared priorities focused on improving outcomes for workers and employers, strengthening service, and ensuring the system is sustainable and responsive to the people who count on it.

Here’s a latest look at where we are today in those efforts.



Outcomes for Workers and Employers

	Results	
	2024	Latest
Injury Rate Nova Scotia’s workplace injury rate reached an all-time low in September 2026 and continues to decline. Through closer collaboration with employers, workers, and safety partners across the province, we’re building safer workplaces together.	1.38	1.12
Time-loss Days Per 100 Covered Workers Time-loss days have dropped over 25 per cent since the end of last year, meaning fewer people are spending time away from work recovering from an injury.	269	190
Return to Work Within 90 Days Four in five people off work from injury are getting back to their everyday lives sooner. Through stronger accountability across the system and making work part of recovery, people are safely returning to their jobs sooner — and Nova Scotia’s workforce is stronger because of it.	67%	83%
Labour Force Covered Workers’ compensation coverage protects the workforce, but in 2025, Nova Scotia continued to cover fewer workers than many other provinces.	73%	76%



Financial Sustainability

Results

	2024	Latest
System Funding The system is in its strongest financial position yet, with fewer workplace injuries and shared accountability to ensure more Nova Scotians return to work.	106.7%	117.1%
Average Assessment Rate In 2025, the average assessment rate for employers remained stable. Starting January 2027, employer rates are being lowered for the first time in a generation. Alongside improved worker benefits, it's a balanced change people have been waiting decades for.	\$2.65	\$2.65



WCB Service Delivery

2024

Latest

Worker Satisfaction Real-time feedback helps WCB improve its service to workers, from when a claim opens through their return-to-work journey.	65%	64%
Employer Satisfaction WCB works closely with many employers to create safer workplaces and support workers if they are injured on the job, with a particular focus on the workplaces where most injuries occur.	71%	73%
Injured Worker Satisfaction (Long-term Benefits) WCB is creating more flexibility in how it supports people on long-term benefits, like helping them explore a path back to work sooner.	66%	63%



System Partner Measures

2024

Latest

Workers' Advisers Program Client Satisfaction (WAP)	95.5%	96.5%
Appeals Outstanding at Year End (WCAT)	523	485
Number of Appeals of WCAT Decisions Allowed by Court of Appeal (WCAT)	3	1

Learn more:

- [WCB Nova Scotia](#)
- [Workers' Compensation Appeals Tribunal](#)
- [Department of Labour, Skills and Immigration](#)
- [Workers' Advisers Program](#)